

# Encounter Data System User Group

*November 15, 2012*

# Agenda

- Introduction
- Session Guidelines
- CMS Updates
- EDS Updates
  - EDPS Known Issues and Incident Tracking
  - True Coordination of Benefits
  - Medicaid Encounter Data Submission
  - 2011 DOS
  - DME Fee Schedule HCPCS Codes
  - SNF/HH Submission Update
  - EDS Companion Guides
  - User Group Schedule – 1<sup>st</sup> Quarter 2013
  - EDS Implementation Next Steps
- Questions
- Closing Remarks

# Introduction

The purpose of this session is to provide Medicare Advantage Organizations (MAOs) and other entities with information on policy and operational guidance on testing and submitting production data to the Encounter Data System (EDS).

# MAOs and Other Entities

- CMS requires the following types of organizations to submit encounter data:
  - Medicare Advantage (MA) Plans
  - Medicare Advantage-Prescription Drug (MA-PD) Plans
  - Health Maintenance Organizations (HMOs)
  - Special Needs Plans (SNPs)
  - Local Preferred Provider Organizations (PPOs)
  - Regional PPOs
  - Employer Group Health Plans
  - Programs of All-Inclusive Care for the Elderly (PACE) Plans
  - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
  - Medical Savings Account (MSA)
  - Private Fee-for-Service (PFFS) Plans
  - Religious Fraternal Benefit Plans (RFBs)
  - Provider Sponsored Organizations (PSOs)

# Session Guidelines

- This is a one (1) hour Encounter Data User Group session.
- If time allows, the Encounter Data team will respond to questions.

# CMS Updates



# End-to-End Certification Status

- As of November 13, 2012, of the 219 total submitters, the following submitters have achieved end-to-end certification:

EDPS Submission Type	# of Submitters Certified
Professional	<b>202</b>
Institutional	<b>176</b>
DME	<b>161</b>
PACE	<b>2</b>

# Production Data Catch-Up Plan

PRODUCTION DATA SUBMISSION DEADLINE	DOS TO BE SUBMITTED
November 12, 2012	March 2012
November 26, 2012	April 2012
December 10, 2012	May 2012
January 7, 2013	June 2012

- MAOs and other entities are encouraged to submit as much data as possible prior to these deadlines.
- CMS will take into consideration the impact Hurricane Sandy may have had on MAOs and other entities' ability to meet submission deadlines.



# EDS Updates

# *EDPS Known Issues and Incident Tracking*

# EDPS Known Issues

Error Code	Error Code Description	Target Resolution Date
00755	Claim to be Voided is Already Voided	11/09/2012
02110	Beneficiary Health Insurance Carrier Number (HICN) Not on File	11/23/2012
02240	Beneficiary Not Enrolled in Medicare Advantage Organization for Date of Service	11/16/2012
02255	Beneficiary Not Part A Eligible for Date of Service	TBD
02256	Beneficiary Not Part C Eligible for Date Of Service	11/16/2012
03015	DOS Spans Procedure Code Effective/End Date	11/23/2012
03102	Provider Type or Specialty Not Allowed to Bill Procedure <i>(Interim Resolution – Edit currently reflects an “informational” status. Final resolution will cause Edit 03102 to reflect a “reject” status.)</i>	Final Resolution TBD
17285	Billed Lines Require Charges (Few Exceptions)	11/23/2012

# EDPS Known Issues *(cont'd.)*

Error Code	Error Code Description	Target Resolution Date
17295	Inpatient Claim Missing Revenue Code Or Outpatient Claim Missing Either Revenue Code Or HCPCS Code	11/23/2012
17735	Modifier - Not Within Effective Date	11/23/2012
20270	Admit From And Thru Dates Are Same; Day Count Does Not Equal 1	11/23/2012
20505	Accurate Ambulance HCPCS and Revenue Code Required	11/23/2012
30055	Duplicate Within Claim - Suppliers are Equal	11/23/2012
32005	Payer ID not DME for DMEMAC Jurisdiction	11/23/2012
32035	Place of Service is 11 or 23 for DME Encounter	11/23/2012
98325	Exact Duplicate of a Service Line within this Claim or a Previously Priced Claim	11/23/2012

# Incident Tracking

- As of November 13, 2012, 400 incidents were received.

<b># of Resolved Incidents</b>	<b>369</b>
<b># of Pending Incidents</b>	<b>31</b>
<b><i>Related to Known Issues</i></b> <ul style="list-style-type: none"><li>Requires system enhancements</li></ul>	29*
<b><i>Not Related to Known Issues</i></b> <ul style="list-style-type: none"><li>Submitter-related Issues</li><li>Undetermined system Issues</li></ul>	2

\* 24 of these issues will be resolved with the implementation of the 11/23/2012 enhancements.

# Incident Tracking *(cont'd.)*

- Effective November 16, 2012, CMS will discontinue the EDS Incident Tracking Tool and remove the tool from the CSSC Operations website.
- All incidents previously submitted to the EDS Incident Tracking Tool that are currently pending resolution will be addressed and resolved.

## EDS Incident Tracking Tool

The EDS Incident Tracking Tool is a service for incidents related to Encounter Data Reports and edits **only**. All other questions or comments should be submitted directly to the EDS Inbox [eds@ardx.net](mailto:eds@ardx.net).

*Under HIPAA rules and regulations, the use and disclosure of protected health information (PHI) must be password-protected using security standards through any form of transmission - hard copy, or electronic methods, otherwise exclude from incidents submitted.*

### New Incident Submitter

Submitter ID\*

Contract ID\*

Contact Full Name\*

Email\*

Phone number\* (xxx-xxx-xxxx)

Organization Name\*

\*Denotes a required field



### New Incident Details

Category\*

# Incident Submission

- All future incidents and questions related to EDS reports and edits should be submitted directly to CSSC Operations for resolution at: [csscooperations@palmettogba.com](mailto:csscooperations@palmettogba.com) or (877) 534-2772.
- Include the appropriate Incident Category in the email subject line:
  - TA1 Acknowledgement Reports
  - 999 Acknowledgement Reports
  - 277CA Acknowledgement Reports
  - MAO-001 Encounter Data Duplicates Reports
  - MAO-002 Encounter Data Processing Status Reports

# *True Coordination of Benefits*



# True COB

- Per 5010 requirements and the TR3 Implementation Guide, population of the primary payer adjudication information is situational; however, these fields are required for submission of true COB encounters.
  - Loops 2320, 2330, and 2430
- When the primary payer adjudication information is not captured in the secondary payer's system:
  - MAOs and other entities should coordinate with the primary payer to obtain the required adjudication information.

# *Encounter Data and Medicaid Encounter Data*

# Encounter Data and Medicaid Encounter Data

- Medicaid encounter data is commonly collected and reported through the Medicaid Encounter Data System (MEDS).
  - MAOs and other entities should not submit any services to the EDS that are covered and paid by Medicaid.
- Medicaid-covered services should be extracted from encounter data submission by populating Loop 2300 NTE01 = 'ADD', NTE02 = 'MEDICAID CLAIM CHANGE DUE TO MEDICAID SERVICE LINE EXTRACTION'.

# Encounter Data and Medicaid Encounter Data *(cont'd.)*

- Select MAOs and other entities are participating in a CMS Financial Alignment Initiative for dual Medicare-Medicaid Plans (Med-Med) coordination and integration.
- Once the Initiative is tested and validated, CMS will analyze the data to review the Med-Med submission requirements and determine any potential impact these submissions may have on Medicaid encounter data processing and pricing.

# Encounter Data and Medicaid Encounter Data *(cont'd.)*

- MAOs and other entities may review the “Marketing in Medicare-Medicaid Plan Demonstration Areas” Memo for information regarding the details of the Financial Alignment Demonstration.
- The Memo is posted on the CSSC Operations website at:  
<http://www.csscoperations.com/internet/cssc3.nsf/docs/Cat/CSSC~CSSC%20Operations~Encounter%20Data~User%20Groups?open&expand=1&navmenu=Encounter^Data>

# *2011 DOS Updates*

# 2011 DOS Updates

- Effective November 26, 2012, MAOs and other entities may submit “*from*” dates of service (DOS) for 2011 and “*through*” DOS for 2012 for all Professional, Institutional, and DME encounters.
- CMS will remove the requirement for 2011 DOS proxy data:
  - NTE02 = ‘DOS CLAIM CHANGE DUE TO 2011 DOS DURING EDS IMPLEMENTATION PERIOD’.
- MAOs and other entities are not required to resubmit encounters containing 2011 DOS that were submitted prior to November 26, 2012.

# 2011 DOS Updates *(cont'd.)*

- If encounters are submitted with “from” and “through” 2011 DOS, a line level rejection edit will be generated:
  - Edit 00012 – “Date of Service is Less Than 01-01-12”
- If encounters are submitted with 2011 “from” DOS and 2012 “through” DOS, a line level informational edit will be generated:
  - Edit 00013 – “Crossover Encounter From 2011”



# *DME HCPCS Fee Schedule*

# DME HCPCS Fee Schedule

- CMS developed a job aid to assist MAOs and other entities with submission of DME HCPCS codes to accurately identify DME Supplier vs. DME Incident to services.
- The job aid requires further evaluation to provide effective guidance for DME encounter data submission.
- CMS will provide further information once decisions are finalized.
  - Updates will be communicated during a future User Group session and will be published in a future release of the CMS EDS 837-P DME Companion Guide.

# *SNF/HH Submission Update*

# SNF/HH Submission

- Health Insurance Prospective Payment System (HIPPS) codes are case-mix groups, representing specific patient characteristics, used to determine payment.
- HIPPS codes are reported on claims received from providers and submitted to MAOs and other entities.
- Effective July 2013, MAOs and other entities are required to submit these HIPPS codes for all SNF/HH encounter submissions.

# *EDS Companion Guides*

# EDS Companion Guides

- CMS has published the October release of the Professional, Institutional, and DME Companion Guides on the [CSSC Operations website](#).
  - Updates include:
    - EDPS Edits Prevention and Resolution Strategies – Phase I
    - EDPS Edits Enhancements Implementation Dates
    - EDS Acronyms list

# *User Group Schedule 1<sup>st</sup> Quarter 2013*

# 1<sup>st</sup> Quarter 2013 User Group Schedule

- CMS has scheduled the 1<sup>st</sup> Quarter 2013 User Group dates:

DATE	TIME
January 10, 2013	3:00 P.M. – 4:00 P.M., ET
January 24, 2013	3:00 P.M. – 4:00 P.M., ET
February 7, 2013	3:00 P.M. – 4:00 P.M., ET
February 21, 2013	3:00 P.M. – 4:00 P.M., ET
March 7, 2013	3:00 P.M. – 4:00 P.M., ET
March 21, 2013	3:00 P.M. – 4:00 P.M., ET

- Questions regarding registration or access information should be directed to the Registrar at (888) 330-9994 or [TARegistrations@tarsc.info](mailto:TARegistrations@tarsc.info).



# *EDS Implementation Next Steps*

# EDS Implementation Next Steps

ED MATERIALS/INFORMATION	TARGET DATE
SNF/Home Health Submission – Pilot Testing	November 9 – 23, 2012
Submission of Production Data for March 2012 DOS	November 14, 2012
2011 DOS Submission	November 26, 2012
Review and Evaluation of Risk Filtering Logic and MAO-004 Encounter Data Risk Filter Report	November 30, 2012
Phase II – EDPS Edits Prevention/Resolution Strategies	November 27, 2012
SNF/Home Health Submission – Production	December 7, 2012

# Questions & Answers

# Resources

# Resources

- CSSC Operations: [www.csscooperations.com](http://www.csscooperations.com)
- Technical Assistance Registration Service Center (TARSC): [www.tarsc.info](http://www.tarsc.info)
- CMS: [www.cms.gov](http://www.cms.gov)
- EDS Inbox: [eds@ardx.net](mailto:eds@ardx.net)

# Resources *(cont'd)*

- X12 Version 5010 Standards:  
<https://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/index.html?redirect=/Versions5010andD0/>
- CEM/CEDI Technical Reporting Formats:  
[http://www.cms.gov/MFFS5010D0/20\\_TechnicalDocumentation.asp](http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp)
- Washington Publishing Company:  
<http://www.wpc-edi.com/content/view/817/1>

# Closing Remarks