
Encounter Data User Group Q&A Documentation

Questions and Answers – June 27, 2013 Live Session

Q1: Should MAOs and other entities resubmit original encounters that receive an edit on their MAO-002 Report that indicates a disposition status of 'reject,' but the edit disposition should be 'informational' (For example, Edit 25000 - 'CCI Error' is an 'informational' edit, but reflected a disposition status of 'reject')?

A1: MAOs and other entities that receive an incorrect edit disposition on a generated MAO-002 Report should contact CSSC Operations at csscoperations@palmettogba.com. When contacting CSSC Operations, MAOs and other entities should include the specific ICN number related to the submission issue for further analysis.

Q2: What is the status of CMS' analysis of the EDPS edits disposition status for modifiers for specific procedure codes?

A2: CMS continues to analyze the edits for procedure code modifiers. CMS will notify the industry of final decisions in a future EDPS Bulletin and/or during an EDS User Group.

Q3: Can CMS verify that the next EDS User Group session is scheduled for July 18, 2013?

A3: Yes, the next EDS User Group session will be conducted on July 18, 2013. CMS has developed an outreach plan to incorporate additional technical assistance sessions during the summer. Details of the summer sessions will be published in the near future.

Q4: Should MAOs and other entities submit Institutional encounters with dates of service (DOS) that span 2010 to 2012? These encounters pass Encounter Data Front-End System (EDFES) edits, but are rejected by the Encounter Data Processing System (EDPS) because there were one or more encounters with DOS prior to 2011.

A4: The EDS will not accept encounter data with 2010 'from' DOS. The EDS will only accept encounters with 'from' DOS of 2011 if the 'through' DOS is in 2012.

Similar questions are not listed separately, but combined and published as one question with one answer.

Q5: During communication with CSSC Operations, an MAO or other entity was informed that there is a pending Known Issue related to Edit 22225 - 'Beneficiary Not Part A Eligible for DOS.' In April 2013, CMS notified MAOs and other entities that this Known Issue was resolved on March 29, 2013. Is there an ongoing issue with Edit 22225?

A5: CMS will coordinate with CSSC Operations regarding Edit 22225 to confirm the status of this issue. MAOs and other entities that have questions related to pending Known Issues should submit specific examples, with the associated ICNs, to eds@ardx.net for research and resolution. In the subject line, please reference: User Group Follow-up.

Q6: On slide 21 of the June 27, 2013 EDS User Group presentation, CMS indicated that requests for MAO-002 Report restoration will not be granted if the files are more than 60 days old. How is the 60-day restoration limit affected by the MAO-002 Reports processing delay?

A6: The 60-day limitation for MAO-002 Reports restoration requests is based on the date that the original MAO-002 Report was distributed. Therefore, the MAO-002 Report processing delay will not impact this guidance.

Q7: Is the 60-day limit for report restoration based on business days or calendar days?

A7: The 60-day limit is based on business days.

Q8: Can MAOs and other entities submit a request for report restoration if they have not received their MAO-002 Reports within the designated turnaround time, or should the MAOs or other entities wait longer (e.g., 15 days) to submit the request?

A8: CMS will restore 999 and 277CA Acknowledgement Reports and MAO-002 Reports based on the date that the report was originally distributed to an MAO or other entity. MAOs and other entities are responsible for managing their reports to determine when reports restoration requests can be submitted.

Q9: Is the 200 file limit for report restoration per Submitter ID or per request?

A9: The 200 file limit is per submission of each request for report restoration. The expectation is that MAOs and other entities send requests only for reports that they have not already received.

Q10: If an MAO or other entity is missing 400 files from their 999, 277, or MAO Reports, can MAOs and other entities submit multiple requests for report restoration for 400 files over a span of several weeks?

A10: Yes, MAOs and other entities can submit multiple requests for report restoration over a span of time. CMS recommends that MAOs and other entities monitor their files and submit requests appropriately, and CMS reserves the right to deny requests that manipulate the guidelines.

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Q11: Does CMS have a status update on Institutional encounters receiving Edit 98325 – ‘Service Line(s) Duplicated,’ and whether the Encounter Data Processing System (EDPS) amount field is part of the duplicate check?

A11: CMS is currently analyzing duplicate logic for all modules (Professional, DME, and Institutional) for Edit 98325 – ‘Service Line(s) Duplicated.’ CMS will provide an update through future EDS publications or User Groups as soon as information is available.

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