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# Encounter Data User Group Q&A Documentation

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## Questions and Answers – January 24, 2013 Live Session

**Q1: When can MAOs and other entities expect to receive their delayed January 2013 Professional and Institutional MAO-002 Encounter Data Processing Status Reports?**

A1: A final resolution for the delay of MAO-002 Reports has not been determined. MAOs and other entities that are currently experiencing delays beyond the turnaround time of five (5) business days should contact CSSC Operations at [csscooperations@palmettogba.com](mailto:csscooperations@palmettogba.com) or (877) 534-2772 to determine the status of pending files.

*Note: As of January 30, 2013, the EDPS processed MAO-002 Reports through January 14, 2013, per the EDPS Bulletin.*

**Q2: Will CMS extend the timely filing deadline due to the delay in MAOs and other entities receiving 277CA Acknowledgement Reports and MAO-002 Reports?**

A2: At this time, the timely filing deadline has not changed; however, CMS will not enforce compliance measures until MAOs and other entities have received appropriate notification.

**Q3: How many MAOs and other entities have been impacted by the delay of the MAO-002 Reports?**

A3: CMS will provide an update regarding the impact of the MAO-002 Reports delay in the next EDPS Bulletin.

**Q4: When will CMS communicate the results of the technical assistance discussions regarding previous payer adjudication information when submitting true Coordination of Benefits (COB) encounters?**

A4: CMS has compiled the information obtained during the technical assistance discussions and is currently reviewing the information. CMS will communicate the outcomes during a future User Group session once final decisions are determined.

**Q5: Does the Encounter Data System (EDS) edit to the highest level of specificity for all diagnosis codes or specifically on primary and principal diagnoses?**

A5: Yes. The diagnosis editing logic for the EDS was established based upon the Risk Adjustment Processing System (RAPS) logic to edit all diagnosis codes to the highest level of specificity. The CEM requires that all diagnosis codes be submitted on encounters with the highest level of specificity.

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*Similar questions are not listed separately, but combined and published as one question with one answer.*

**Q6: If the provider does not know the highest level of specificity at the time of the visit, how can MAOs and other entities avoid Encounter Data Front-End System (EDFES) diagnosis codes errors when the “Reason for Visit” field requires that the diagnosis codes contain the highest level of specificity?**

A6: The CEM requires the submission of diagnosis codes at the highest level of specificity. MAOs and other entities should send examples of encounters that contain diagnosis codes without the required fourth or fifth digit to the EDS to determine if any other rules should apply.

**Q7: What is the status of the EDFES deactivation of Professional edit X222.305.2320.AMT.040?**

A7: The CEM edits to reject encounters with multiple Primary Payer Paid Amount Segments (AMT01 = D) when true COB encounters are submitted were deactivated by the EDFES; however, the edit continues to reflect on the 277CA Acknowledgement Reports. CMS has requested that the CEM maintainer research this issue and will provide an update to MAOs and other entities when a resolution is determined.

*Note: Effective January 26, 2013, the CEM maintainer has corrected the issue.*

**Q8: Should MAOs and other entities discontinue submitting files that contain COB (tertiary payer) encounters until CMS has identified a resolution for the edits that reject these encounters in error?**

A8: No. MAOs and other entities should continue to submit files to the EDS, although the edits that impact submission of COB (tertiary payer) encounters will continue to reflect on the 277CA Acknowledgement Reports. CMS recommends that MAOs and other entities filter and hold only the COB encounters affected by these edits, if possible, and submit once a resolution is determined.

*Note: Effective January 26, 2013, the CEM maintainer has corrected the issue.*

**Q9: What is the estimated timeframe for resolution of the deactivated COB (tertiary payer) edits?**

A9: Fee-for-Service (FFS) maintains the CEM utilized by the EDS for front-end editing; therefore, the EDS is unable to provide a timeframe for resolution of the deactivated COB edits. CMS will contact the CEM maintainers to determine the status and provide an update to MAOs and other entities.

*Note: Effective January 26, 2013, the CEM maintainer has corrected the issue.*

**Q10: Will CMS continue the validation process for National Drug Codes (NDC) if the NDC or service code is incorrect?**

A10: The EDFES validates NDC for formatting only. CMS will further research the validation in the EDPS to determine if the actual NDC is a true and acceptable code. MAOs and other entities will be notified of the outcome after research is performed and a determination is made.

*Note: The EDPS does not perform editing on the submitted NDC.*

*Similar questions are not listed separately, but combined and published as one question with one answer.*

**Q11: Will CMS notify MAOs and other entities of the completion status once the EDPS edits disposition updates are implemented in production?**

A11: CMS will publish a notice in the bi-weekly EDPS Bulletin when the EDPS edits disposition updates are implemented in production.

**Q12: When will CMS publish the updates of the EDS edits dispositions that are scheduled for January release?**

A12: All EDFES and EDPS edits with newly revised or updated edits dispositions will be documented in the January 31, 2013 release of the EDS Companion Guides, and will be posted on the CSSC Operations website at <http://www.csscooperations.com>.

**Q13: Are MAOs and other entities required to submit 2012 dates of service (DOS) to the EDS for contracts that will not renew for 2013?**

A13: If a parent organization terminates all MAO contracts with CMS effective 2013, the parent organization is not required to submit 2012 DOS. If a parent organization terminates one or more contracts with CMS, and still has remaining contracts, that parent organization must submit all 2012 DOS for the terminated and remaining contracts.

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