

# Encounter Data User Group



**April 24, 2014**

**3:00 PM – 4:00 PM ET**

# Agenda

- Purpose
- Session Guidelines
- CMS Updates
- System Enhancements
- EDS Operational Highlights
- Questions & Answers Submitted to EDS
- EDS Industry Updates
- Resources
- Closing Remarks

# Purpose

- User Group sessions will provide Medicare Advantage Organizations (MAOs) and other entities with policy and operational guidance for the Encounter Data System (EDS).
- This User Group session will provide beneficial information that will assist organizations with testing and submission of encounter data.

# Session Guidelines

- This is a one (1) hour Encounter Data User Group session.
- Please submit all questions to:  
[EncounterData@cms.hhs.gov](mailto:EncounterData@cms.hhs.gov).

# MAOs and Other Entities

- CMS requires the following types of organizations to submit encounter data:
  - Medicare Advantage (MA) Plans
  - Medicare Advantage-Prescription Drug (MA-PD) Plans
  - Medicare-Medicaid Plans (MMPs)
  - Health Maintenance Organizations (HMOs)
  - Special Needs Plans (SNPs)
  - Local Preferred Provider Organizations (PPOs)
  - Regional PPOs
  - Employer Group Health Plans
  - Programs of All-Inclusive Care for the Elderly (PACE) Plans
  - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
  - Medical Savings Account (MSA) Plans
  - Private Fee-for-Service (PFFS) Plans
  - Religious Fraternal Benefit (RFB) Plans
  - Provider Sponsored Organizations (PSOs)

# CMS Updates

# MAO-002 Reports Update



- Since 01/20/14 all MAO reports have been generated and distributed within five (5) business days.
  - Please contact CSSC Operations if you have not received reports within five (5) business days.
- The EDPS is currently processing MAO-002 Reports for data received by April 18, 2014.

# HPMS Updates

Title	Description	Release Date
Advance Notice 2015	Provides the methodological changes for Calendar Year (CY) 2015 for Medicare Advantage (MA) capitation rates, Part C and Part D payment policies and 2015 Call Letter .	02/21/2014
Final Announcement	Provides the final changes for the CY 2015 Medicare Advantage Capitation Rates and Medicare Advantage and Part D Payment Policies and Final Call Letter	04/07/2014



# System Enhancements

# January System Releases

# Error Code 00175 - Verteporfin

- New Error Code 00175 – Verteporfin, will validate that Institutional encounters are adjudicated appropriately when OPT with Verteporfin services are submitted on outpatient and inpatient facility encounters.
- Optical Coherence Tomography (OCT), is not allowed for OPT and Verteporfin combined for DOS prior to April 3, 2013.

# Error Code 00175 – Verteporfin (Cont'd)

- The EDS will generate “Reject” Error Code 00175 – Verteporfin on Institutional encounters when:

## Loop 2300 – Claim Information

CLM\*123456789\*150.00\*\*\*13:A:1\*Y\*A\*Y\*I~  
DTP\*096\*TM\*0958~  
DTP\*434\*RD8\*20140811-20140814~

TOB 13X or 85X is submitted

## Loop 2400 – Service Line Information

LX\*1  
SV2\*xxxx\*HC:67221\*25\*UN\*1~  
LX\*2  
SV2\*xxxx\*HC:J3396\*25\*UN\*1~

Combination of service line procedure codes 67221 or 67225 (OPT) and J3396 (Verteporfin) are **NOT** submitted on the same encounter for the same date of service.

# Error Code 00175 – Verteporfin (Cont'd)

- Or the EDS will generate “Reject” Error Code 00175 – Verteporfin on Institutional encounters when:

## Loop 2300 – Claim Information

CLM\*123456789\*150.00\*\*\*85:A:1\*Y\*A\*Y\*I~  
DTP\*096\*TM\*0958~  
DTP\*434\*RD8\*20140811-20140814~  
HI\*BK:36252~

TOB 13X or 85X is submitted

Age-related Macular Degeneration (“wet” AMD) diagnosis code 362.52 (ICD-9-CM) or H35.32 (ICD-10-CM) is **NOT** present on either service line

## Loop 2400 – Service Line Information

LX\*1  
SV2\*xxxx\*HC:67225\*25\*UN\*1~  
LX\*2  
SV2\*xxxx\*HC:J3396\*25\*UN\*1~

Combination of service line procedure codes 67221 or 67225 (OPT) and J3396 (Verteporfin) are submitted on the same encounter for the same date of service

# Error Code 00175 – Verteporfin (Cont'd)

- Or the EDS will generate “Reject” Error Code 00175 – Verteporfin on Institutional encounters when:

## Loop 2300 – Claim Information

CLM\*123456789\*150.00\*\*\***13**:A:1\*Y\*A\*Y\*I~  
DTP\*096\*TM\*0958~  
DTP\*434\*RD8\***20130211-20140213**~

TOB 13X or 85X is submitted

Procedure codes 92133 or 92134 (OCT) are present for DOS prior to April 3, 2013 (i.e. 'From' date < 04/03/2013)

## Loop 2400 – Service Line Information

LX\*1  
SV2\*xxxx\*HC:**67221**\*25\*UN\*1~  
LX\*2  
SV2\*xxxx\*HC:**J3396**\*25\*UN\*1~  
LX\*3  
SV2\*xxxx\*HC:**92133**\*25\*UN\*1

Combination of service line procedure codes 67221 or 67225 (OPT) and J3396 (Verteporfin) are submitted on the same encounter for the same date of service



# Error Code 00175 – Verteporfin (Cont'd)

- Or the EDS will generate “Reject” Error Code 00175 – Verteporfin on Institutional encounters when:

Age-related Macular Degeneration (“wet” AMD) diagnosis code 362.52 (ICD-9-CM) or H35.32 (ICD-10-CM) is present on either service line

## Loop 2300 – Claim Information

```
CLM*123456789*150.00***85:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20130211-20140213~  
HI*BK:36252~  
HI*BR:1424~  
HI*BQ:9929~
```

TOB 85X is submitted

The combination of service line procedure codes 67221 or 67225 (OPT) and J3396 (Verteporfin) are present on encounter (for any date of service).

## Loop 2400 – Service Line Information

```
LX*1  
SV2*xxxx*HC:67221*25*UN*1~  
LX*2  
SV2*xxxx*HC:J3396*25*UN*1~
```

Procedure codes 14.24 (Destruction of chorioretinal lesion by laser photocoagulation) and 99.29 (Infection or infusion of other therapeutic or prophylactic substance) are **NOT** present on the encounter.

# Error Code 20500 - Invalid DOS for Revenue Code Billed (Institutional)

- MAOs and other entities must submit valid Revenue Code service dates for specific types of bill (TOBs) and Revenue Code combinations.
- Error Code 20500 does not apply for specific bill types when:
  - Statement 'From' and 'Through' dates are equal (the same date).



# Error Code 20500 - Invalid DOS for Rev Code Billed (Institutional) (Cont'd)

The EDS will generate “Reject” Error Code 20500—Invalid DOS for Rev Code Billed when any of the following conditions are met:

Type of Bill is 13X, 22X, 23X, 83X, or 85X AND a valid Revenue Code service date does not exist for the Revenue Code 054X revenue line.

**OR**

Type of Bill is 12X, 13X, 22X, 23X, 74X, or 83X, AND a valid Revenue Code service date does not exist for Revenue Codes 042X, 043X, 044X or 047X revenue lines.

**OR**

Type of Bill is 34X AND a valid Revenue Code service date does not exist for Revenue Code 047X revenue lines

**OR**

Type of Bill is 13X, 14X, 23X, 72X, 83X or 85X  
AND HCPCS Code equals 80002-89399, 78267, 78268 or G0000 – G9999  
AND a Revenue Code range of 0300-0319  
AND a valid Revenue Code service date does not exist

**OR**

A valid Revenue Code service date does not exist for the revenue line billed for Type of Bill 71X, 75X and 77X.

# Error Code 17085 – Condition Code (CC) 40 Required for Same Day Transfer

- The EDS will generate “Reject” Error Code 17085 – CC 40 Required for Same Day Transfer when the following is not true:

## Loop 2300 – Claim Information

Admission date is equal to the statement cover through date

Condition Code = 40

```
CLM*123456789*150.00***11:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140811~  
CL1*1*7*50~  
HI*BK:xxxx~  
HI*BG:40~
```

TOB 11X is submitted

Patient status code of 02, 03, 05, 50, 51, 61, 62, 63, 65, 66, or 70 (indicating a discharge/transfer)

# February System Releases

# Error Code 03017 - Dx Not Covered for Positron Emission Tomography (PET) Scan Procedure

- The EDS will generate “Informational” Error Code 03017 - Dx Not Covered for Positron Emission Tomography (PET) Scan Procedure when:

Procedure Codes
78608

For example:  
The following procedure code is submitted on an encounter

And the reported diagnosis is within one of the following ranges:

1510 - 1519
1520 - 1529
1550 - 1552
1560 - 1569
1570 - 1574
1578 - 1579
1580 - 1589

**Note:** This is not an exhaustive list of diagnosis and procedure codes.

# Error Code 21979 - Charges for Rev Code 0022 Must be Zero

- The EDPS will reject an encounter and generate Error Code 21979 - Charges for Rev Code 0022 Must be Zero when:

## Loop 2300 – Claim Information

```
CLM*123456789*150.00***18:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

## Loop 2400 – Service Line Information

```
SV2*0022*HC:xxxxx*25*UN*1~
```

Revenue Code = 0022  
(SNF)

The Covered Charge or Total Charge is not blank and greater than zero.

# March System Releases

# Error Codes 02240 and 02256

- The EDPS will reject an encounter and generate Error Code 02240 – Beneficiary Not Enrolled in MAO for DOS or Error Code 02256 – Beneficiary Not Part C eligible for DOS when the following conditions are true:

## Institutional Encounter

- The encounter “From” Date of Service is prior to the Contract ID termination date.
- The “Through” Date of Service is after the Contract ID termination date.
- The Bill Type is 11X, 12X, 18X, 21X, 22X, 41X, or 85X.

## Professional Encounter

- The encounter “From” Date of Service is prior to the Contract ID termination date
- The “To” Date of Service is after the Contract ID termination date.
- The Place of Service is equal to 21, 31, 32, 51, 55, 56, or 61.

# EDS Operational Highlights



# Highlight #1 - E-Codes and Manifestation Codes

- Chart review encounters submitted for the inclusion of E-codes and/or Manifestation codes must be linked to a previously submitted and accepted full encounter.
- The chart review encounter for the E-codes and/or Manifestation codes must also include the primary diagnosis identified on the linked original encounter; otherwise, the EDS will reject the encounter.

# Highlight #2 - New CSSC Operations Website Search Engine Feature

- CSSC Operations provides a new search engine for the [csscoperations.com](http://csscoperations.com) website. New features include:
  - Search by basic words, like 'Companion Guide'
  - Check spelling after you have submitted a search
  - Search by document type: PDF, Word (.doc) or Excel (.xls)
  - View excerpts of the article before opening full document
  - Create quick links for frequently searched topics

In the event you have questions, please contact CSSC Operations at 1-877-534-2772 or by email at [CSSCOperations@palmettogba.com](mailto:CSSCOperations@palmettogba.com).

# Highlight #2 - New CSSC Operations Website Search Engine Feature (Cont'd)

The screenshot displays the CSSC Operations website search engine interface. At the top, a navigation bar includes links for 'CSSC HOME', 'CONTACT US', 'EMAIL UPDATES', and 'Companion Guides', along with a search icon. The main content area shows search results for 'Companion Guides', indicating 143 results found. A 'Save this Search' button is visible. The search results list includes items like 'CSSC Operations - Companion Guides' and 'CSSC Operation - Companion Guides - October 2013 Release'. A 'TOPICS' section on the left lists various categories such as 'Test (5)', 'Encounter Data (2)', and 'Requirements (2)'. Red callout boxes with arrows point to the search box, the results section, a 'Create Quick Link' button, and another search box.

Need Help?

SEARCH TOOLS

Recent Searches:

Please Select... ▾

Saved Searches:

Your saved searches will appear here.

Save this Search

Search results powered by Google

143 RESULT(S) FOUND

CSSC Operations - Companion Guides

Create Quick Link

CSSC Operation - Companion Guides - October 2013 Release

Data Companion Guides - October 2013 Release Encounter Data Companion Guides - October ...

CSSC Operations - MMP 837P Companion Guide Addendum

CSSC Operations - MMP Dental Companion Guide

CSSC Operations - MMP 837I Companion Guide Addendum

TOPICS

Test (5)

Encounter Data (2)

Requirements (2)

Encounter Data Companion Guide - Institutional November 2013 Release (1)

Encounter Data Companion Guide - Professional (DME) November 2013 Release (1)

Encounter Data Companion Guide - Professional November 2013 Release (1)

# Highlight #3 - Error Code 17330 - RAP Not Allowed

- CMS will not accept Home Health (HH ) Requests for Anticipated Payment (RAP) encounters submitted to the EDS.
- The EDS will generate “Reject” Error Code 17330 – RAP Not Allowed for encounters when:

- Type of Bill = 322

## Loop 2300 – Claim Information

```
CLM*123456789*150.00***322:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

OR

- Type of Bill = 332
- DOS is prior to 10/01/13

## Loop 2300 – Claim Information

```
CLM*123456789*150.00***332:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20130811-20130814~
```

**Note:** TOB 33X is no longer valid effective DOS 10/01/13.

# Highlight #4 - Analysis of Error Code 02240

## Trend Analysis

CMS is currently analyzing Error Code 02240 to ensure the EDPS is obtaining the accurate beneficiary data.



If MAOs and other entities receive Error Code 02240 in error, please submit issue along with ICN information to CSSC Operations at:  
[csscoperations@palmettogba.com](mailto:csscoperations@palmettogba.com).

# Highlight #5 - EDPS Edits Look-up Tool

**PALMETTO GBA**  
A CIGNA GROUP COMPANY

HOME ARCHIVES CONTACT US E-MAIL UPDATES

CSSC Operations / Encounter Data

## Encounter Data

### EDPS Error Code Look-up Tool

In order to assist with the submission of Encounter Data, please use the following Error Code Look-up to display Encounter Data Processing System (EDPS) error code descriptions. If you know the error code number, enter it in the box below and click Search to return the information about that error code.

The EDPS edits have a disposition of Informational (I) or Reject (R) and are organized into eight (8) different categories. For a description of the eight (8) different categories, please [click here](#).

Enter Error Code

**View / Download Full Listings:**  
[View On-line](#) [Download Spreadsheet](#)

**Encounter Data**  
Companion Guides  
ED Testing  
EDPS Bulletins  
Enroll to Submit Encounter Data  
HPMS Memos  
Industry Calls  
ListServ  
Newsletters  
PC ACE Pro32  
Report and File Layouts  
Resources  
Training Information  
User Group

**IS**

The EDPS Error Code Look-up Tool on the CSSC website is updated within three (3) business days after each monthly release of the EDS Companion Guides.

# Questions & Answers Submitted to the EDS

# Question #1 - Extracting Medicaid Service Lines

- Should MAOs and other entities submit encounters to the EDS that contain Medicaid covered services?



# Answer #1 - Extracting Medicaid Service Lines

- MAOs and other entities are not required to submit Medicaid services to the Encounter Data System (EDS).
- For submissions to the EDS, MAOs and other entities must extract the Medicaid service lines from their encounter submissions and include the justification for the extraction in Loop 2300 NTE01=ADD, NTE02='040' (which will indicate "MEDICAID CLAIM CHANGE DUE TO MEDICAID SERVICE LINE EXTRACTION").

# Question #2 - Submission of HIPPS Codes

- Will MAOs and other entities receive 'Reject' errors for missing or invalid HIPPS Codes for SNF and HH encounters effective for July 1, 2014 DOS?

# Answer #2 - Submission of HIPPS Codes

- Yes, MAOs and other entities will receive 'Reject' edits for SNF and HH encounters containing DOS on or after July 1, 2014 that do not contain the appropriate HIPPS codes.
  - Error Code 22390 - HIPPS Code Required for SNF/HH
  - Error Code 22395 - HIPPS Code Conflicts with Revenue Code
  - Error Code 22400 - HP Qualifier Must Exist for HIPPS Code

# Question #3 - NPI and TIN Numbers

- When the default NPI (999999984) is used in combination with a paper generated encounter claim (where PWK01=OZ and PWK02=AA), can the claims be enumerated by NPI & Tax ID (TIN)?

# Answer #3 - NPI and TIN Numbers

- Encounters submitted with a default NPI and default EIN are not enumerated solely by these two (2) values.
  - **Please note:** When a default NPI is used, CMS strongly encourages MAOs and other entities to provide a valid EIN.
- Enumeration of encounter submissions is performed according to Interchange Control Number (ICN) assigned to each encounter (claim), in conjunction with the validation of multiple data elements, including dates of service, procedure codes, Types of Bill (TOBs), Place of Service (POS), etc.

# Question #4 - Encounter Data Submission Format

- What are the encounter data submission format details?

# Answer #4 - Encounter Data Submission Format

- MAOs and other entities are required to submit encounter data, as defined in the Washington Publishing Company (WPC) Technical Report Type 3 (TR3) 5010 X12. ([www.wpc-edi.com](http://www.wpc-edi.com)).
- MAOs and other entities may reference the CMS website for additional details of the ANSI X12 V5010 format at: [http://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/Version\\_5010-Industry-Resources.html](http://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/Version_5010-Industry-Resources.html).

# Question #5 - Resolving Error Codes 20510 and 21925

- How should an MAO or other entity reconcile their data if they have received MAO-002 Encounter Data Processing Status Reports containing Error Codes 20510 and 21925?



# Answer #5 - Resolving Error Codes 20510 and 21925

- MAOs and other entities will receive Institutional reject Error Code 20510 - Rev Code 054X Requires Specific HCPCS when the HCPCS code is not valid for submission with Revenue Code 540.
- MAOs and other entities should identify HCPCS codes acceptable for submission with Revenue Code 054X from the complete list of HCPCS codes at the following link on the CMS.gov website:  
<http://www.cms.gov/Medicare/Coding/HCPCSReleaseCodeSets/Alpha-Numeric-HCPCS-Items/2013-Alpha-Numeric-HCPCS.html>.

# Answer #5 - Resolving Error Codes

## 20510 and 21925 (Cont'd)

- MAOs and other entities will receive Institutional reject Error Code 21925 - Swing Bed SNF Conditions Not Met when:
  - An encounter is submitted with TOB 18X or 21X with Revenue Code 0022 and Occurrence Span Code 70 is not present; or
  - Occurrence Code 50 is not present for each submission of Revenue Code 0022.
- For comprehensive prevention and resolution strategies for Error Codes 20510 and 21925, please reference the EDS 837-Institutional Companion Guide published on CSSC Operations website at:  
<http://csscoperations.com/internet/cssc3.nsf/docsCat/CSSC~CSSC%20Operations~Encounter%20Data~Companion%20Guides?open&expand=1&navmenu=Encounter^Data||>.

# Question #6 - P.O. Box Address

- For the submission of encounter data, if the Billing Provider Address provided is a P.O. Box, will CMS accept the P.O. Box in the Pay-To Loop of the 837 file or bypass the address?

# Answer #6 -P.O. Box Address

- No, the EDS will not bypass editing for the submission of a P.O. Box address in the Loop 2010AA N3 segment.
- Per the TR3, this segment is required and must be populated with a street address.
  - If the Payment Address is different than the Billing Provider's street address, that information should be submitted in the Loop 2010AB N3 segment.

# Question #7 - Submission Guidance

- If an MAO or other entity has an enrollment count less than 50,000, when does the monthly submission need to occur (i.e. at least once every calendar month, once every 30 days, etc.)?

# Answer #7 - Submission Guidance

- MAOs and other entities may determine the cycle for submission of encounter data, as long as the schedule adheres to the standards outlined by CMS for the MAO's enrollment size.
- CMS recommends that MAOs and other entities submitting data on a monthly basis do so once every calendar month to ensure consistency of encounter data submissions.

**Note:** MAOs and other entities may submit data as often as daily and should not delay the submission of data for any reason.

# EDS Industry Updates

# EDS Industry Updates

ED Materials / Information	Date
Encounter Data Companion Guide	April 2014
Encounter Data Newsletter	May 2014
Encounter Data User Group	June 2014



# Resources

# Resources

Resource	Resource Link
CEM/CEDI Technical Reporting Formats	<a href="http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp">http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp</a>
Centers for Medicare & Medicaid Services (CMS)	<a href="http://www.cms.gov/">http://www.cms.gov/</a>
Customer Support and Service Center (CSSC) Operations	<a href="http://www.csscooperations.com">http://www.csscooperations.com</a> <a href="mailto:csscooperations@palmettogba.com">csscooperations@palmettogba.com</a>
EDS Inbox	<a href="mailto:encounterdata@cms.hhs.gov">encounterdata@cms.hhs.gov</a>
Technical Assistance Registration Service Center (TARSC)	<a href="http://www.tarsc.info/">http://www.tarsc.info/</a>
X12 Version 5010 Standards	<a href="https://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/index.html?redirect=/Versions5010andD0/">https://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/index.html?redirect=/Versions5010andD0/</a>
Washington Publishing Company	<a href="http://www.wpc-edi.com/content/view/817/1">http://www.wpc-edi.com/content/view/817/1</a>

# Closing Remarks