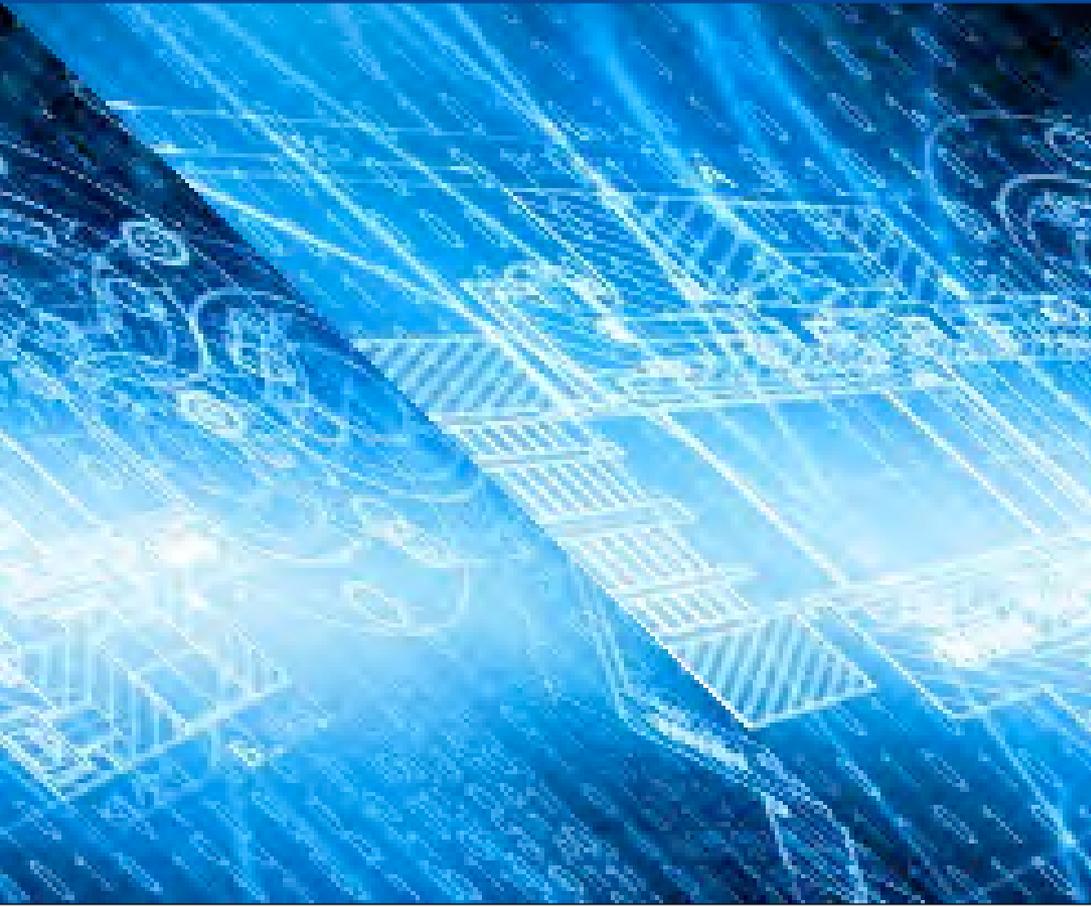


Encounter Data User Group



January 16, 2014

3:00 PM – 4:00 PM ET

Agenda

- Purpose
- Session Guidelines
- CMS Updates
- EDS Updates
- EDS Operational Highlights
- Tips for Transitioning to 2014
- Questions & Answers Submitted to EDS
- EDS Industry Updates
- Resources
- Closing Remarks

Purpose

- User Group sessions will provide Medicare Advantage Organizations (MAOs) and other entities with policy and operational guidance for the Encounter Data System (EDS).
- This User Group session will provide beneficial information that will assist organizations with testing and submission of encounter data.

Session Guidelines

- This is a one (1) hour Encounter Data User Group session.
- Please submit all questions to:
EncounterData@cms.hhs.gov.

MAOs and Other Entities

- CMS requires the following types of organizations to submit encounter data:
 - Medicare Advantage (MA) Plans
 - Medicare Advantage-Prescription Drug (MA-PD) Plans
 - Medicare-Medicaid Plans (MMPs)
 - Health Maintenance Organizations (HMOs)
 - Special Needs Plans (SNPs)
 - Local Preferred Provider Organizations (PPOs)
 - Regional PPOs
 - Employer Group Health Plans
 - Programs of All-Inclusive Care for the Elderly (PACE) Plans
 - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
 - Medical Savings Account (MSA) Plans
 - Private Fee-for-Service (PFFS) Plans
 - Religious Fraternal Benefit (RFB) Plans
 - Provider Sponsored Organizations (PSOs)

CMS Updates

MAO-002 Reports Update



- The EDPS is currently processing MAO-002 Reports for data received by January 07, 2014.

HPMS Updates

Title	Release Date
Close-Out Letter for Organizations that have a Non-renewing Contract Effective January 1, 2014	12/10/2013
Clarification to Encounter Data Submissions Memo for PACE Organizations	11/01/2013

CMS Highlights from 2013

- Average rejection rate by module:
 - 2.18% for Professional
 - 0.46% for Institutional
 - 0.08% for DME
- Successfully implemented 53 EDPS enhancements
- Closed 100 known issues
- Received 6,382 total inquiries
- Offered training tools and opportunities, including:
 - 14 User Groups
 - 12 EDS Bulletins
 - 11 EDS Companion Guides
 - 4 EDS Quarterly Newsletters

EDS Updates

November EDPS System Releases

Non-Payment for VAD Under Medicare Part A

- In order to process replacement accessory and supply claims for Ventricular Assist Devices (VADs) not paid under Medicare Part A, CMS has added the following codes to the Healthcare Common Procedure Coding System (HCPCS) code set:

Code	Code Description
Q0507	Miscellaneous Supply Or Accessory For Use With An External VAD
Q0509	Miscellaneous Supply Or Accessory For Use With Any Implanted VAD For Which Payment Was Not Made Under Medicare Part A

These codes are effective for services on or after 04/01/2013.

Non-Payment for VAD Under Medicare Part A

- The following code was added to the HCPCS code set to replace miscellaneous VAD accessory and supply code Q0505:

Code	Code Description
Q0508	Miscellaneous Supply or Accessory For Use With An Implanted Ventricular Assist Device <i>(Replaces code Q0505 – discontinued 03/31/2013)</i>

- Q0508 clarifies that the miscellaneous supplies and accessories billed are for use with implanted VADs.
- Effective for DOS on or after 04/01/2013, the EDS will reject encounters submitted using HCPCS code Q0505.

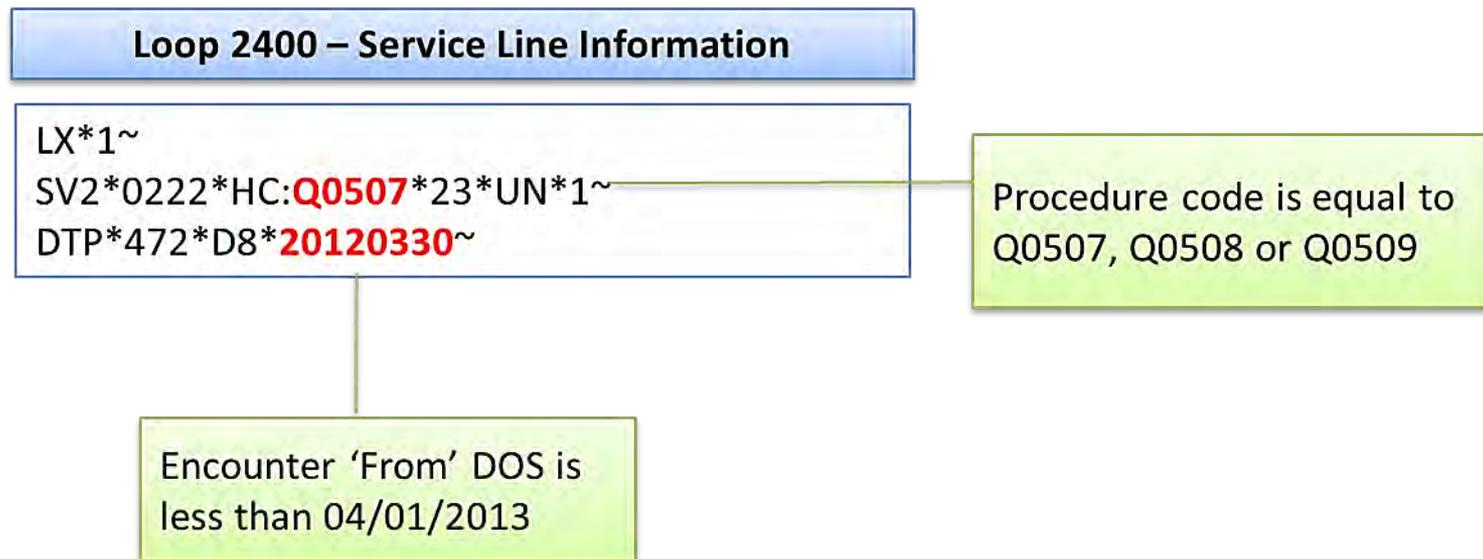
Non-Payment for VAD Under Medicare Part A (cont'd)

- The EDFES will reject submission of Q0505 with Professional CEM Edit
 - X222.351.2400.SV101-2.020

Edit Reference	Segment or Element	TA1/ 999/ 277CA	Accept/ Reject	Disposition / Error Code	Proposed 5010A1 Edits Part B	Proposed 5010A1 Edits CEDI
X222.351.2400.SV101-2.020	SV101-2	277	C	CSCC A7: "Acknowledgement/Rejected for Invalid Information..." CSC 507: "HCPCS"	When 2400.SV101-1 = "HC", 2400.SV101-2 must be a valid HCPCS Code on the date in 2400.DTP03 when DTP01 = "472".	When 2400.SV101-1 = "HC", 2400.SV101-2 must be a valid HCPCS Code on the date in 2400.DTP03 when DTP01 = "472".

Non-Payment for VAD Under Medicare Part A (cont'd)

- The EDPS will reject the submission of an invalid VAD procedure code with Error Code 00750 – Service(s) Not Covered Prior to 04/01/2013.



Note: This edit is applicable for Professional and Institutional encounters.

Non-Payment for VAD Under Medicare Part A (cont'd)

- The EDPS will reject an encounter service line by displaying Error Code 22410 - Invalid Service(s) for TOB when:

Loop 2300 – Claim Information

CLM*123456789*150.00***18:A:1*Y*A*Y*I~
DTP*096*TM*0958~

The type of bill does not equal 12X, 13X, 22X, 23X, 32X, 33X, 34X, 74X, or 85x

Loop 2400 – Service Line Information

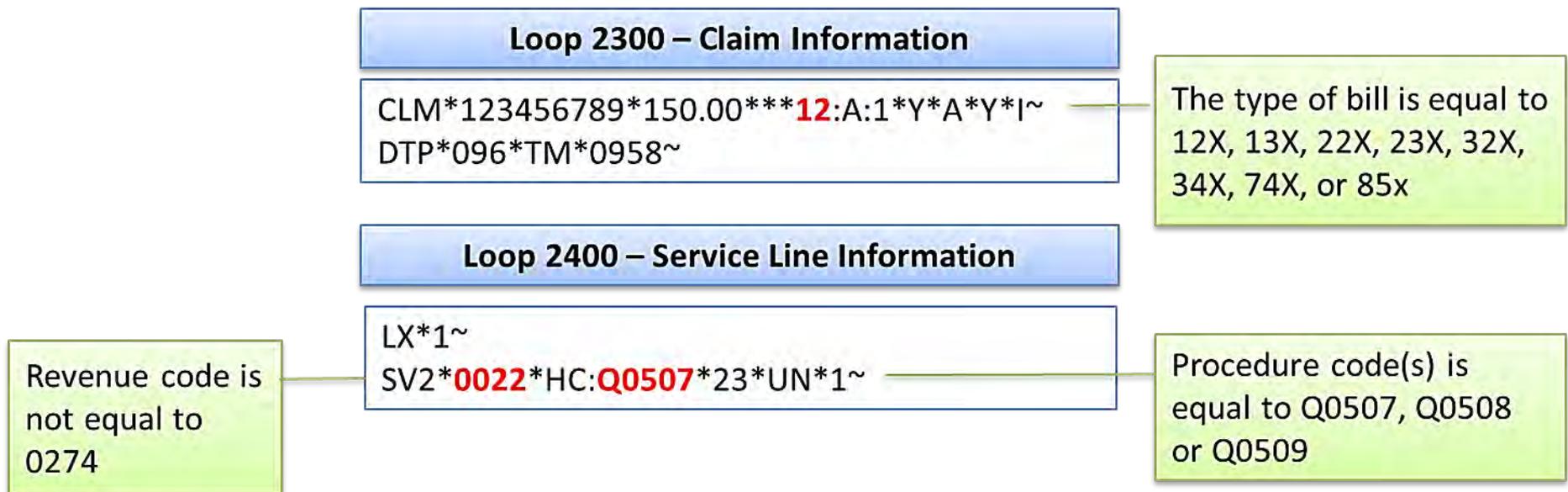
LX*1~
SV2*0022*HC:Q0507*23*UN*1~
DTP*472*D8*20120330~

Procedure code(s) is equal to Q0507, Q0508 or Q0509

Note: This edit is applicable for Institutional encounters only.

Non-Payment for VAD Under Medicare Part A (cont'd)

- The EDPS will reject an encounter service line by displaying Error Code 22415 - Revenue Code 0274 Required when:



Note: This edit is applicable for Institutional encounters only.

Disabled Institutional Edits

- Effective 11/22/2013, the following Institutional error codes were disabled in the EDPS:

Error Code	Description
03015	DOS Spans CPT/HCPCS Effective/End Date
18495	Invalid Digit for CPT/HCPCS

December EDPS System Releases

HIPPS Codes Edits for SNF & HH

- Effective for DOS on or after 07/01/2014, the following Institutional error codes will generate a 'Reject' disposition on MAO-002 Reports.
- Dates prior to 06/30/2014 will generate an 'Informational' disposition.

Error Code	Description
22390	HIPPS Code Required for SNF/HH
22395	HIPPS Code Conflicts with Revenue Code
22400	HP Qualifier Must Exist for HIPPS Code

Error Code 22390 - HIPPS Code Required for SNF/HH

- The EDPS will reject an encounter and generate Error Code 22390 - HIPPS Code Required for SNF/HH when:

- TOB = 18X or 21X
- Claim From DOS is equal or greater than 07/01/2014
- Revenue Code = 0022
- A SNF HIPPS Code is not present

Loop 2300 – Claim Information

```
CLM*123456789*150.00***18:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

Loop 2400 – Service Line Information

```
SV2*0022*HP:XXXXX*23*UN*1~
```

OR

- TOB = 32X
- Claim From DOS is equal or greater than 07/01/2014
- Revenue Code = 0023
- A HH HIPPS Code is not present

Loop 2300 – Claim Information

```
CLM*123456789*150.00***32:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

Loop 2400 – Service Line Information

```
SV2*0023*HP:XXXXX*23*UN*1~
```

Error Code 22395 - HIPPS Code Conflicts with Revenue Code

- The EDPS will reject an encounter and generate Error Code 22395 - HIPPS Code Conflicts with Revenue Code when:

- TOB = 18X or 21X
- Claim From DOS is equal or greater than 07/01/2014
- Revenue Code = 0022
- SNF HIPPS Code is not valid

Loop 2300 – Claim Information

```
CLM*123456789*150.00***18:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

Loop 2400 – Service Line Information

```
SV2*0022*HP:A1234*23*UN*1~
```

OR

- TOB = 32X
- Claim From DOS is equal or greater than 07/01/2014
- Revenue Code = 0023
- A HH HIPPS Code is not valid

Loop 2300 – Claim Information

```
CLM*123456789*150.00***32:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

Loop 2400 – Service Line Information

```
SV2*0023*HP:A1234*23*UN*1~
```

Error Code 22400 - HP Qualifier Must Exist for HIPPS Code

- The EDPS will reject an encounter and generate Error Code 22400 - HP Qualifier Must Exist for HIPPS Code when:

- TOB = 18X or 21X
- Claim From DOS is equal or greater than 07/01/2014
- Revenue Code = 0022
- HIPPS qualifier 'HP' is not present

Loop 2300 – Claim Information

```
CLM*123456789*150.00***18:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

Loop 2400 – Service Line Information

```
SV2*0022*HC:XXXXX*23*UN*1~
```

OR

- TOB = 32X
- Claim From DOS is equal or greater than 07/01/2014
- Revenue Code = 0023
- HIPPS qualifier 'HP' is not present

Loop 2300 – Claim Information

```
CLM*123456789*150.00***32:A:1*Y*A*Y*I~  
DTP*096*TM*0958~  
DTP*434*RD8*20140811-20140814~
```

Loop 2400 – Service Line Information

```
SV2*0023*HC:XXXXX*23*UN*1~
```

Error Code 20515 – DX Code V053 Must Be Aligned with HCPCS

- The EDPS will generate informational Error Code 20515 – DX Code V05.3 Must Be Aligned with HCPCS when:

- Diagnosis code must be equal to V05.3 or Z23 for DOS on or after ICD – 10 PARM date.
- HCPC = 90723, 90740, 90743, 90746, 90747, 90748 or G0010

Loop 2300 Claim Information

HI*BK:**V20.2***BF:413.9~

Loop 2400 – Service Line Information

SV2*0022*HC:**90746***23*UN*1~

OR

- DOS is on or after 01/01/2013
- Diagnosis code must be equal to V05.3 or Z23 for DOS on or after ICD – 10 PARM date.
- HCPC = 90723

Loop 2300 Claim Information

DTP*434*RD8*20131210-20131214
HI*BK:**V20.2***BF:413.9~

Loop 2400 – Service Line Information

SV2*0022*HC:**90723***23*UN*1~

Note: This edit is applicable for Professional and Institutional encounters.

EDS Operational Highlights

Highlight #1 - Error Code 21950 - Line Level DOS Required

- The editing logic for error code 21950 has been enhanced to validate the header level Date of Service (DOS) 'From' and 'To' date span, when the DOS is more than one day.
- This edit will also meet the requirements for line level DOS that were previously validated with the following edits:
 - 22205 – Service Line Missing DOS
 - 20500 – Invalid DOS for Rev Code Billed
 - 17100 – DOS Required for HH Encounter
- These edits will generate only for specific conditions.
- Comprehensive logic and error resolution strategies for these edits will be included in a future Institutional EDS Companion Guide.

Highlight #2 - Error Code 02240 - Beneficiary Not Enrolled In MAO For DOS

Trend Analysis

EDPS analysis has indicated an increased rate for the generation of Error Code 02240 for submission of DME encounters during the 2013 4th Quarter reporting period.



Decreasing Error Code 02240

To assist with prevention and reconciliation of this error, **prior** to submission of encounter data, MAOs and other entities should verify that beneficiaries are enrolled in the MAO during DOS on the encounter.

Highlight #3 - New HCPCS Codes

- CMS has added nine (9) 'G' codes (G0396, G0397, and G0442 – G0447) to the list of acceptable procedure codes for Medicare Distant Site TeleHealth services.
- CMS has replaced CPT code 90862 with G0459.
- The 2013 HCPCS update will also replace several Current Procedural Terminology (CPT) codes related to psychotherapy services.

Highlight #3 - New HCPCS Codes (cont'd)

HCPCS Code	Descriptor
G0396	Alcohol and/or substance (other than tobacco) abuse structured assessment (for example, AUDIT, DAST) and brief intervention, 15 to 30 minutes .
G0397	Alcohol and/or substance (other than tobacco) abuse structured assessment (for example, AUDIT, DAST) and intervention greater than 30 minutes .
G0442	Annual alcohol misuse screening, 15 minutes .
G0443	Brief face-to-face behavioral counseling for alcohol misuse, 15 minutes.
G0444	Annual Depression Screening, 15 minutes.
G0445	High-intensity behavioral counseling to prevent sexually transmitted infections, face-to-face, individual, includes: education, skills training, and guidance on how to change sexual behavior, performed semi-annually, 30 minutes.
G0446	Annual, face-to-face intensive behavioral therapy for cardiovascular disease, individual, 15 minutes.
G0447	Face-to-face behavioral counseling for obesity, 15 minutes.
G0459	Inpatient TeleHealth Pharmacologic Management, including prescription.

Highlight #4 - Reconciling Reports from Error Code 98325

- MAOs and other entities can avoid receiving Error Code 98325 – Service Line(s) Duplicated on MAO-002 Reports by:

STORING...CONFIRMING...CONTACTING

Storing
a record of
submitted
encounters.

Confirming
receipt of an MAO-
002 Report with an
ICN status of
'REJECT' or
'ACCEPT' before
resubmitting an
encounter.

Contacting
CSSC Operations
regarding the
status of
submitted
encounters prior
to resubmitting
an encounter.

Highlight #5 - CSSC Operations Website



Encounter Data

[Companion Guides](#)

[ED Testing](#)

[EDPS Bulletins](#)

[Enroll to Submit Encounter Data](#)

[HPMS Memos](#)

[Industry Calls](#)

[ListServ](#)

[Newsletters](#)

[PC ACE Pro32](#)

[Report and File Layouts](#)

[Resources](#)

[Training Information](#)

[User Groups](#)

CSSC Operations / Encounter Data / HPMS...

Encounter Data

HPMS Memos

**Access HPMS Notices
relevant to the
Encounter Data System**

Encounter Data Submissions - September 12, 2013 <small>New!</small>	12/03/2013
Clarification to Encounter Data Submissions Memo for PACE Organizations - November 1, 2013	11/05/2013
Encounter Data Submission of HIPPS Codes - November 4, 2013	11/05/2013

Highlight #6 - CEM Edit Update

- On 11/15/2013 the CEM edit X223.150.2300.DTP03.030 was implemented in the 4th Quarter EDFES CEM release.
- This edit will reject encounters with TOB 33X and DOS equal to or greater than 10/01/2013.
- MAO and other entities who received CEM edit X223.150.2300.DTP03.030 rejects on encounters submitted with TOB 33X with DOS prior to 10/01/2013 may resubmit those encounters.

Tips for Transitioning to 2014

Tips for Transitioning to 2014

Do you have new staff or submission scenarios?

CMS encourages MAOs and other entities to utilize the Tier II testing environment when they have a staff member new to encounter data submission or when the organization has new submission scenarios that they wish to test prior to submitting the encounters to production.

Tips for Transitioning to 2014 (cont'd)

What are the submission deadlines for 2014?

It is important that MAOs and other entities adhere to CMS guidelines for timely submission of encounter data.

Submission Type	Timely Filing Deadline
Full Encounters	13 months from the Date of Service (DOS) <ul style="list-style-type: none">• Institutional – “Through” DOS• Professional – Service Line DOS
Adjustment Encounter	30 days after the adjudication date if the adjustment is received after the 13 th month
Chart Review Encounters	Within 25 months of the data collection period

Tips for Transitioning to 2014 (cont'd)

Do I need to recertify in
2014?

MAOs and other entities that have achieved end-to-end certification in 2012 or 2013 are not required to recertify for encounter data submission in 2014.

Tips for Transitioning to 2014 (cont'd)

What should I do if my contract is terminating in 2014?

- If a parent organization terminates all contracts with CMS effective 2014, the parent organization is not required to submit 2013 DOS.
- If a parent organization terminates one or more contracts with CMS, and still has active contracts, that parent organization must submit all 2013 DOS for the terminated contracts.

Questions & Answers Submitted to the EDS

Question #1 – Encounter Data Error Code Lookup Tools

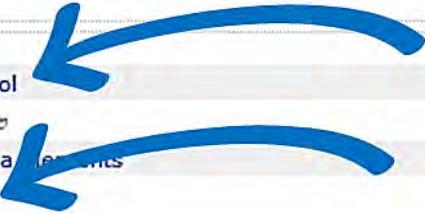
- Will the EDS Error Code Lookup Tools posted on the CSSC Operations website be updated to align with each new release of the EDS Companion Guides?

Answer #1 – Encounter Data Lookup Error Codes

CSSC Operations / Encounter Data / Resources

Encounter Data Resources

EDPS Error Code Look-up Tool	05/17/2013
CMS 5010 Edit Spreadsheet	09/26/2012
Encounter Data Minimum Data Requirements	03/12/2012
EDFES Edit Code Lookup	10/14/2011
EDFES User Guide	09/28/2011
CEM/CEDI Technical Reporting Formats	05/25/2011
TA1/ 999/ 277CA Reports Information	05/25/2011
Washington Publishing Company	05/25/2011
X12 Version 5010 Standards	05/25/2011



- The EDFES and EDPS Edit Code Lookup Tools are updated monthly on the CSSC Operations website. MAOs and other entities can access these updates three (3) business days after the publication of the EDS Companion Guides.

Question #2 – Duplicate Logic

- What data elements does the EDS identify to validate the duplicate logic for Professional and Institutional encounters?

Answer #2 – Duplicate Logic

EDPPPS Duplicate Logic

- HICN
- Last Name
- Date of Service
- Place of Service
- Type of Service (*Not submitted on the 837-P but derived from data captured*)
- Procedure Code(s) +(4) modifiers
- Rendering Provider NPI
- Paid Amount
- ***Charge (Billed) Amount**

EDIPPS Duplicate Logic

- HICN
- Last Name
- Date of Service
- Type of Bill
- Revenue Code(s)
- Billing Provider NPI
- Paid Amount
- ***Charge (Billed) Amount**

Question #3 – MAO-002 Edit 22405

- What is the error description and edit logic for Error Code 22405 generated on MAO-002 Encounter Data Processing Status Reports?

Answer #3 – MAO-002 Edit 22405

- The EDPS implemented Error Code 22405, “Occurrence Code 55 and DOD Required” to validate the presence of Occurrence Code 55 and date of death when a patient discharge status code of 20, 40, 41, or 42 is populated on an encounter.



MAO Reports

Informational - Without an Occurrence Code 55 and a date of death from date of service 10/01/12-12/31/12

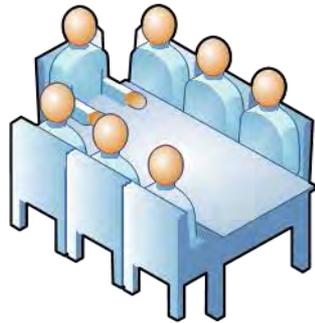
Reject - Without an Occurrence Code 55 and a date of death from date of service 01/01/13—current DOS

Question #4 – Submitting More Than 12 Diagnosis Codes

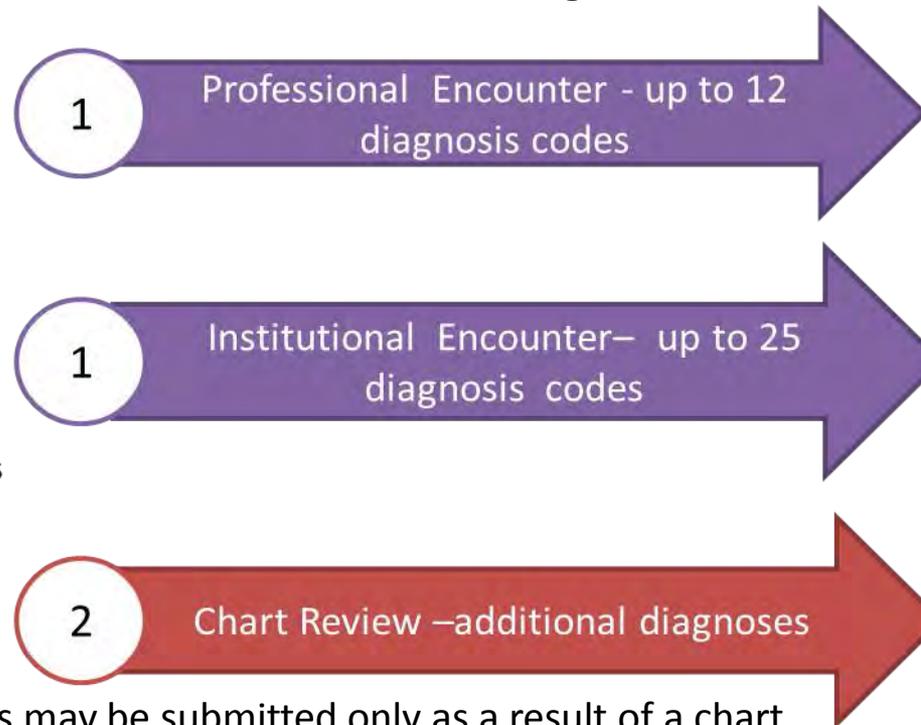
- How can MAOs and other entities submit additional diagnosis codes to the EDS if the claims received from the provider contain more than 12 diagnosis codes for Professional encounters and more than 25 diagnosis codes for Institutional encounters?
 - *For example, if an encounter has 15 diagnoses codes, should MAO and other entities split the encounter, the first encounter containing 12 codes and the second encounter containing 3 codes?*

Answer #4 – Submitting More Than 12 Diagnoses Codes

MAOs and other entities **should not** split encounters to submit additional diagnosis codes



MAOs and Other Entities



Encounter Data
System
(EDS)

Additional diagnosis codes may be submitted only as a result of a chart review and must be validated through medical records related to the service identified on the original encounter submission.

EDS Industry Updates

EDS Industry Updates

ED Materials / Information	Date
Encounter Data Companion Guide	January 2014
Encounter Data Quarterly Newsletter	April 2014

Resources

Resources

Resource	Resource Link
CEM/CEDI Technical Reporting Formats	http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
Customer Support and Service Center (CSSC) Operations	http://www.csscooperations.com csscooperations@palmettogba.com
EDS Inbox	encounterdata@cms.hhs.gov
Technical Assistance Registration Service Center (TARSC)	http://www.tarsc.info/
X12 Version 5010 Standards	https://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/index.html?redirect=/Versions5010andD0/
Washington Publishing Company	http://www.wpc-edi.com/content/view/817/1

Closing Remarks