## Risk Adjustment User Group



Meeting Date: June 16, 2010 Meeting Time: 1:30 p.m. – 2:30 p.m. EST In Attendance: Topics:

Payment Process

CMS encourages plans to continue to submit payment-related questions to the analyst@askriskadjustment.com email address. CMS encourages plans that have submitted questions and have not received a timely response to submit a follow-up email to request update to the analyst@askriskadjustment.com email address. Currently, the status of the response rates to questions submitted as of June 2010 is as follows:

- 100% March 2010
- 100% for April 2010
- 90% for May 2010

### Payment Update

Mid-year model run update for 2010 will take place and will be reflected in the July 2010 Payments, and final reconciliation will take place for 2009 and will be reflected in August 2010 payment.

### Payment FAQ

How often does CMS update the beneficiary Risk Adjustment Factor Type (RAFT) and during what timeframes annually?

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RAFT is updated when CMS runs the risk adjustment model. The risk adjustment model runs three times a year:

- Initial run occurs in January
- Mid-year run occurs in July
- Final reconciliation occurs in August

If there are changes to the RAFT code following one of the three runs, CMS updates the RAFT code.

### **Data Validation**

CY 2007 Targeted Sample

CMS will soon send Technical Assistance Reports to plans that will identify inconsistencies with:

- Dates of Service
- Provider Type
- Other inconsistencies (e.g., obscured text)

CMS will hold a teleconference for CY2007 Targeted Sample selected plans and will communicate the time and date of call via email to designated contacts. CMS encourages selected plans to participate in the conference call that will cover:

- Format of Report
- Time period and requirements for plan responses
- Importance of reviewing and reporting may issues to Healthcare Management Solutions (HMS)



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CMS will also distribute Medical Records Receipt Reports, for selected plans can validate records sent with records received by CMS. Prior to sending reports CMS will request plans confirm their primary and secondary contacts and Medicare Compliance Officer (MCO) contact.

CY2008 National Sample

CMS is completing the medical records review and following the review will begin analyzing the data for the sample.

CY2008 Contract-Level Sample CMS will select plans and send notifications to the selected MA organizations (MAOs), Chief Executive Officer (CEO), and MCO.

CMS will provide both in-person and webinar training for selected plans.

**RADV** Mailbox

Plans should submit all data validation related questions to RADV@cms.hhs.gov.

### **Operations Update**

The Customer Support and Servicer Center (CSSC) can assist plans with many issues that include:

- Verification of acceptance on file submissions
- Technical issues and problems encountered with the submission of risk adjustment data
- Restoring Risk Adjustment Reports

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• Verification of data, addressing problems, offering technical assistance, and developing action plans through the monitoring and review of the plans data

**Operations FAQ** 

Can the reconciliation payment date be included on the Annual Risk Adjustment Submission Timetable?

Future reconciliation payment dates have not been determined; therefore, this information is not included on the submission timetable.

### Technical Assistance Update

Next User Group meeting scheduled: Wednesday, July 21, 2010, at 1:30 p.m. EST.



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