#### User Group

# Encounter Data System User Group

#### December 20, 2012





### Agenda

- Introduction
- Session Guidelines
- CMS Updates
  - EDS End-to-End Compliance Notification
- EDS Updates
  - EDFES Balancing Edits
  - MAO-002 Reports
  - EDS Known Issues and Incident Tracking
  - SNF/HH Data Updates
  - 2011 DOS Updates
  - DME "Incident to" and DMEPOS
  - EDS Companion Guides Updates
  - EDS Implementation Next Steps
- Questions
- Closing Remarks





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### Introduction

The purpose of this session is to provide Medicare Advantage Organizations (MAOs) and other entities with information on policy and operational guidance on testing and submitting production data to the Encounter Data System (EDS).





### **MAOs and Other Entities**

- CMS requires the following types of organizations to submit encounter data:
  - Medicare Advantage (MA) Plans
  - Medicare Advantage-Prescription Drug (MA-PD) Plans
  - Health Maintenance Organizations (HMOs)
  - Special Needs Plans (SNPs)
  - Local Preferred Provider Organizations (PPOs)
  - Regional PPOs
  - Employer Group Health Plans
  - Programs of All-Inclusive Care for the Elderly (PACE) Plans
  - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
  - Medical Savings Account (MSA) Plans
  - Private Fee-for-Service (PFFS) Plans
  - Religious Fraternal Benefit (RFB) Plans
  - Provider Sponsored Organizations (PSOs)





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### **Session Guidelines**

- This is a one (1) hour Encounter Data User Group session.
- If time allows, the Encounter Data team will respond to questions.





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# CMS Updates



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### **End-to-End Certification Status**

• As of December 18, 2012, of the 219 total submitters, the following submitters have achieved end-to-end certification:

EDPS Submission Type	# of Submitters Certified
Professional	202
Institutional	191
DME	171
PACE	5



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### EDS End-to-End Compliance Notification

- On December 4, 2012, CMS distributed the EDS End-to-End Certification Memo to MAOs and other entities that have not met the requirements for End-to-End testing and certification.
- MAOs and other entities were required to respond to the memo by December 14, 2012, indicating their intended plan to achieve certification.
- CMS is reviewing the responses. Next steps have not been finalized.
- MAOs and other entities that require assistance in order to complete end-to-end certification should contact CSSC Operations at (877) 534-2772 or <u>csscoperations@palmettogba.com</u>.





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# EDS Updates





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### EDFES Balancing Edits



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### **EDFES Balancing Edits**

- Due to the occurrence of frequent balancing edits during the validation of encounter header and service lines submission, CMS temporarily deactivated all Institutional CEM balancing edits.
- Effective January 14, 2013, CMS will temporarily deactivate all Professional, Institutional, and DME translator and CEM balancing edits for encounter data submissions.
  - This change will assist MAOs and other entities with encounter data submissions that require balancing to pass EDFES edits.

**Note**: The Professional, Institutional, and DME edits listed are not all-inclusive and are subject to amendment.



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### EDFES Deactivated Balancing Edits Professional

Edit Reference	Edit Description
X222.157.2300.CLM02.070	CSCC A7: Acknowledgement/Rejected for Invalid Information CSC 178: Submitted Charges
X222.157.2300.CLM02.090	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of Balance CSC 672: Payer's payment information is out of balance
X222.305.2320.AMT02.060	CSCC A7: Acknowledgement/Rejected for Invalid Information CSC 672: Other Payer's payment information is out of balance CSC 286: Other payer's Explanation of Benefits/payment information
X222.351.2400.SV102.060	CSCC A7: Acknowledgement/Rejected for Invalid Information CSC 400: Claim is out of balance CSC 583: Line Item Charge Amount CSC 643: Service Line Paid Amount



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### EDFES Deactivated Balancing Edits Institutional

Edit Reference	Edit Description
X223.143.2300.CLM02.070	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of balance CSC 178: Submitted Charges
X223.143.2300.CLM02.080	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of Balance CSC 672: Payer's payment information is out of balance
X223.424.2400.SV203.060	CSCC A7: Acknowledgement /Rejected for Invalid Information CSC 400: Claim is out of balance CSC 583: Line Item Charge Amount CSC 643: Service Line Paid Amount





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### MAO-002 Reports



### **MAO-002** Reports

- As the EDS matures and enters a new phase, CMS is evaluating improvements that will optimize the EDPS performance.
  - CMS will utilize a four (4) phased approach over the next four (4) months.
  - This optimization will allow EDS to move more quickly towards the targeted timely delivery of MAO-002 reports.
  - To make the system more effective long term, submitters will experience some delays in reports receipt.
    - These delays will decrease as enhancements to the EDS are made.





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# **Encounter Data**

### **EDS Known Issues** and Incident Tracking





### **EDFES Known Issues**

- Several submitters are not consistently receiving EDFES 999 and 277CA response files.
  - CSSC is investigating the issue and coordinating with the submitters to identify a resolution.
  - Balancing programs have been installed to prevent this from reoccurring.
  - MAOs and other entities not receiving files should continue to contact CSSC with file names for details.



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### **EDPS Known Issues**

Error Code	Error Code Description		
00699	Void Submission Must Match Original Encounter		
00755	Claim to be Voided is Already Voided		
00760	Claim Adjustment is Already Adjusted or Adjustment is in Progress		
00761	Unable To Void Due To Different Billing Provider On Void From Original		

**Note**: These edits are related to a required system enhancement for Correct/Replace and Void/Delete (adjustment) encounters.





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### EDPS Known Issues (cont'd.)

Error Code	Error Code Description
02255	Beneficiary Not Part A Eligible for Date of Service – (Targeted Resolution Date - 12/28/2012)
02110	Beneficiary Health Insurance Carrier Number (HICN) Not on File
03102	Provider Type or Specialty Not Allowed to Bill Procedure (Interim Resolution – Edit currently reflects an "Informational" status. Final resolution will cause Edit 03102 to reflect a "Reject" status.)
32005	Payer ID not DME for DMEMAC Jurisdiction
32035	Place of service is 11, 12, or 23 for DME Encounter

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### EDPS Known Issues (cont'd.)

- During a quality review of the MAO-002 reports, it was determined that enhancements were required for the following edits:
  - Edit 00010 "From Date Of Service Is Greater Than TCN Date"
  - Edit 00025 "To Date of Service Is After Date Of Claim Receipt"
- From November 23<sup>rd</sup> to November 26<sup>th</sup>, the edits were posting due to an Interchange Control Number (ICN) format enhancement for Professional and DME files.



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### EDPS Known Issues (cont'd.)

- MAOs and other entities affected during this time period were notified that their files were reprocessed and their MAO-002 reports redistributed.
- MAOs and other entities that have concerns regarding receipt of these specific edits during the November 23<sup>rd</sup> to November 26<sup>th</sup> time period should contact CSSC Operations at (877) 534-2772.





### EDPS Known Issues (cont'd.)

- Edit 22270 "NPI Invalid or Not on the File"
  - The disposition of this edit changed from reject to informational, effective December 17, 2012.
  - EDPS logic was causing the edit to reject encounter submissions if the Attending Provider NPI was not populated on the encounter.
    - Per the TR3, the Attending Provider NPI is a situational data element.
  - MAOs and other entities receiving this edit on MAO-002 reports after the December 17, 2012 enhancement effective date should contact CSSC.





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### **EDPS Incident Tracking**

- As of November 16<sup>th</sup>, the EDS Incident Tracking Tool was discontinued.
- MAOs and other entities were instructed to submit all incidents directly to CSSC Operations for research and resolution.
- Of the 401 incidents previously submitted to the EDS Incident Tracking Tool, five (5) are currently pending resolution and will be addressed and resolved.
  - All pending incidents are directly related to Known Issues.



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## SNF/HH Data Updates



### **SNF/HH TOBs**

- Edit 32001 "Bill Type Not Implemented for Processing at This Time" (Institutional only)
  - This edit was initially established to prevent the submission of encounter types that were not yet accepted for Institutional encounter data submission.

Initial Submission Date	Excluded Encounter Types		
May 1, 2012	SNF/HH, Institutional Part B, Hospice, Swing Bed, and Critical Access Hospital (CAH)		
December 7, 2012	Institutional Part B and Hospice		
January 15, 2013	MAOs and other entities may submit all Institutional bill types		



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### SNF/HH – HIPPS Codes Submission

- MAOs and other entities are required to submit Health Insurance Prospective Payment System (HIPPS) codes for all SNF/HH encounter submissions that have a July 2013 DOS or beyond.
- For 2012 SNF/HH encounter submissions, MAOs and other entities are encouraged to submit HIPPS codes, if available.



EDIPPS Edit #	EDIPPS Edit Category	EDIPPS Edit Disposition	EDIPPS Description	
21951	Pricing	Informational	No OSC 70 or Covered Days Less Than 3	
21976	Validation	Informational	OSC 70 Dates Outside of Coverage Period	
21979	Validation	Reject	Rev Code 0022 Requires HCPCS	
21980	Validation	Reject	CC D2 Requires Change in One HIPPS	
21986	Validation	Informational	Rev Codes 42X, 43X, or 44X Required	
21988	Validation	Informational	Two or More Rev Codes Required	
21994	Validation	Informational	From Date Greater than Admit Date	

**SNF Edits** 





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### **HH Edits**

EDIPPS Edit #	EDIPPS Edit Category	EDIPPS Edit Disposition	EDIPPS Description	
17100	Validation	Reject	DOS Required for HH Encounter	
20500	Conflict	Reject	Invalid DOS for Rev Code Billed	
22015	Validation	Informational	Number of Days Conflicts with HH Episode	
22020	Validation	Informational	Conflict Between CC and OSC	
22095	Validation	Reject	Encounter Must Be Submitted on 837-P DME	
22100	Validation	Informational	Rev Code 0023 Invalid for DOS	
22135	Validation	Reject	Multiple Rev Code 0023 Lines Present	



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### HH Edits (cont'd.)

EDIPPS Edit #	EDIPPS Edit Category	EDIPPS Edit Disposition	EDIPPS Description	
22205	Validation	Reject	Service Line Missing DOS	
22220	Validation	Reject	DOS Prior to Provider Effective Date	
22225	Validation	Reject	Missing Provider Specific Record	
22270	Validation	Informational	NPI Invalid Or Not On the File	
22280	Validation	Reject	Rev Code 277 Invalid for a HH	
22290	Validation	Reject	Service Line Requires DOS	
22385	Validation	Reject	DME HCPCS And Statement Of Date Conflict	



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### 2011 DOS Updates





### **2011 DOS Submission**

- Due to additional enhancements required for the EDPS associated with Beneficiary Member Reference Files, the submission of 2011 DOS is delayed.
- To avoid receiving errors on the generated MAO-002 reports, MAOs and other entities should refrain from submitting encounters containing 2011 DOS until CMS provides further guidance.
- CMS will consider the effects that this delay may have on the Catch-up Production data submission deadlines.





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# DME "Incident to" and DMEPOS



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### DME "Incident to" and DMEPOS

- Effective December 18, 2012, CMS will no longer require the submission of DMETC02 – DME Incident to services for DME certification.
  - CMS will evaluate the certification status for submitters that are not certified due to EDPS processing of DME Incident to services.
- For submission of production data, DME Incident to and DMEPOS Supplier encounter submissions will be validated according to the NPI and Payer ID only.
  - Payer ID '80882' for DME "Incident to"
  - Payer ID '80887' for DMEPOS Supplier



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#### DME "Incident to" and DMEPOS (cont'd.)

- The DMEPOS HCPCS Fee Schedule jurisdiction will no longer cause an encounter rejection.
- EDPS edits pertaining to jurisdiction data will be informational only.
  - Edit 32005 "Payer ID not DME for Jurisdiction 'D' HCPCS Code"
  - Edit 32010 "Payer ID not Professional for Jurisdiction 'L' HCPCS Code"



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# **Encounter Data**

# EDS Companion Guides Updates



### **EDS Companion Guides**

 The November Release of the EDS Companion Guides are posted on the CSSC Operations website at:

http://www.csscoperations.com/internet/cssc3.nsf/doc sCat/CSSC~CSSC%20Operations~Encounter%20Data~Co mpanion%20Guides?open&expand=1&navmenu=Enco unter^Data||

- November Release Updates:
  - EDPS Edits Prevention and Resolution Strategies –
     Phase II
  - Enhancement Implementation Dates





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### EDS Companion Guides (cont'd.)

December Release Updates:

- Temporarily Deactivated Edits
  - EDFES Professional, Institutional, and DME balancing edits
- EDPS Error Code Descriptions
  - Error Code descriptions revised to identify a maximum of 41 characters in order to display a more comprehensive explanation of edits on the MAO-002 Reports
- EDPS Edits Prevention and Resolution Strategies Phase III





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# **Next Steps**





**EDS** Implementation

### **EDS Implementation Next Steps**

ED Materials / Information	Target Date
PACE Professional Certification Deadline	December 31, 2012
User Group Session	January 10, 2013
Deactivation of EDFES Balancing Edits	January 14, 2013
PACE DME Certification Deadline	February 28, 2013





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# Questions & Answers



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### Resources



### Resources

- CSSC Operations: <u>www.csscoperations.com</u>
- Technical Assistance Registration Service Center (TARSC): <u>www.tarsc.info</u>
- CMS: <u>www.cms.gov</u>
- EDS Inbox: <u>eds@ardx.net</u>



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### Resources (cont'd.)

- X12 Version 5010 Standards: <u>https://www.cms.gov/Regulations-and-</u> <u>Guidance/HIPAA-Administrative-</u> <u>Simplification/Versions5010andD0/index.html?redirect</u> <u>=/Versions5010andD0/</u>
- CEM/CEDI Technical Reporting Formats: <u>http://www.cms.gov/MFFS5010D0/20 TechnicalDocu</u> <u>mentation.asp</u>
- Washington Publishing Company: <u>http://www.wpc-edi.com/content/view/817/1</u>



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# **Closing Remarks**



