

#### **Encounter Data User Group**



June 26, 2014

3:00 PM - 4:00 PM ET

#### Agenda

- Purpose
- Session Guidelines
- CMS Updates
- System Enhancements
- EDS Operational Highlights
- Questions Submitted to ED Inbox
- EDS Industry Updates
- Resources
- Closing Remarks

#### Purpose

- User Group sessions will provide Medicare
   Advantage Organizations (MAOs) and other
   entities with policy and operational guidance
   for the Encounter Data System (EDS).
- This User Group session will provide beneficial information that will assist organizations with testing and submission of encounter data.

#### Session Guidelines

- This is a one (1) hour Encounter Data User Group session.
- Please submit all questions to: EncounterData@cms.hhs.gov.

#### MAOs and Other Entities

- CMS requires the following types of organizations to submit encounter data:
  - Medicare Advantage (MA) Plans
  - Medicare Advantage-Prescription Drug (MA-PD) Plans
  - Medicare-Medicaid Plans (MMPs)
  - Health Maintenance Organizations (HMOs)
  - Special Needs Plans (SNPs)
  - Local Preferred Provider Organizations (PPOs)
  - Regional PPOs
  - Employer Group Health Plans
  - Programs of All-Inclusive Care for the Elderly (PACE) Plans
  - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
  - Medical Savings Account (MSA) Plans
  - Private Fee-for-Service (PFFS) Plans
  - Religious Fraternal Benefit (RFB) Plans
  - Provider Sponsored Organizations (PSOs)

### CMS Updates

### MAO-002 Reports Update



- The Encounter Data
   Processing System (EDPS) is currently processing MAO-002
   Reports for data received by June 19, 2014.
  - Please contact CSSC Operations if you have not received reports within five (5) business days of encounter(s) submission.

### **HPMS Updates**

Title	Description	Release Date
HIPPS Codes	Submission of Health Insurance Prospective Payment System (HIPPS) Codes to Encounter Data System	05/23/14

#### HIPPS Codes for SNF and HHA Encounters

- HIPPS codes edits will soon be changed from 'Informational' to 'Reject' for any Skilled Nursing Facility (SNF) and Home Health Agency (HHA) encounters submitted without HIPPS codes.
- For DOS 2014 only --beginning on or after July 1st,
   MAOs must submit a HIPPS code:
  - on a SNF encounter that comes from the initial OBRArequired comprehensive assessment (Admission Assessment).
  - on an HHA encounter that comes from the initial Outcome and Assessment Information Set (Start of Care assessment), or OASIS.

### HIPPS Codes for SNF and HHA Encounters, continued

- If MAOs do not have information from the initial assessment, they are encouraged to submit:
  - For SNF encounters, the HIPPS codes from other comprehensive OBRA assessments and/or PPS assessments
  - For HHA encounters, the HIPPS codes from any completed assessment

\*The takeaway: MAOs should submit HIPPS codes from any assessment that generates them.

### HIPPS Codes for SNF and HHA Encounters, continued

- HIPPS codes from SNF or HHA encounters with "from" dates prior to July 1, 2014 may be submitted (will not be rejected).
- SNF and HHA encounters with "from" dates July 1, 2014 or after that are submitted without a HIPPS code will be rejected.

### HIPPS Codes for SNF and HHA Encounters, continued

- SNF and home health encounters must be submitted in the 837- Institutional format.
- CMS encourages MAOs and other entities to continue to work with SNF and HHA providers to meet this requirement.
- Please take note that MAOs and other entities submitting encounter data should <u>not</u> be directing their providers to <u>encounterdata@cms.hhs.gov</u>.

### **System Enhancements**

# Deactivation of Error Code 17950 - VC 05 Not Present/Conflicts With Amt

- Institutional Error Code 17590 VC 05 Not Present/Conflicts With Amt was deactivated in the EDPS in April 2014.
  - Value Code 05 "Professional Component Included in Charges and Also Billed Separately to Carrier" was discontinued with the implementation of the Outpatient Prospective Payment System (OPPS); therefore, it is not required for EDS submission.

## Error Code 20835 - Service Line DOS Not Within Header DOS

 To more clearly define the purpose for Error Code 20835, CMS has updated the error description from "DOS Invalid and/or Not Within Header DOS" to "Service Line DOS Not Within Header DOS."

#### May and June System Releases

 During the months of May and June 2014, there were no major industry facing enhancements to the Encounter Data Front End System (EDFES) and EDPS.

### EDS Operational Highlights

### Highlight #1 – ICD-10 Transition Delay

- On April 1, 2014, the Protecting Access to Medicare Act of 2014 (PAMA) (Pub. L. No. 113-93) was enacted, which said that the Secretary may not adopt ICD-10 prior to October 1, 2015.
- Accordingly, the U.S. Department of Health and Human Services expects to release an interim final rule in the near future that will include a new compliance date that would require the use of ICD-10 beginning October 1, 2015.
- The rule will also require HIPAA covered entities to continue to use ICD-9-CM through September 30, 2015.

# Highlight #2 – Using EDS Diagnoses for Risk Score Calculation

 For 2014 dates of service (DOS), CMS will use diagnoses from the EDS, in addition to diagnoses submitted to the Risk Adjustment Processing System (RAPS) to calculate risk scores for 2015 payment.

**Note:** Due to delay in implementation of ICD-10 standard code sets, CMS will only use ICD-9 standard code sets for encounters with 2014 DOS and 2015 risk score calculations.

# Highlight #3 – EDS Maintenance Schedule

- Effective July 2014, CMS will transition from a Monthly to a Quarterly EDPS Maintenance Release schedule.
- CMS will schedule emergency releases as necessary.

**Note:** The EDS Companion Guides will publish according to EDPS Maintenance Schedule.

# Highlight #4 – National Technical Assistance Webinar Announcement



### Questions Submitted to the ED Inbox

# Question #1 - Denied Encounters and the NTE Segment

 How should MAOs and other entities submit denied encounters using the Loop 2300 NTE\* segment for the denial reason?

# Answer #1 - Denied Encounters and the NTE Segment

- Per the TR3 and the EDS Companion Guides, if a claim or service line is denied in the MAO or other entity's adjudication system, the denial reason must be populated:
- Denied Encounters (Loop 2320) and Denied Service Lines (Loop 2430):
  - CAS01 = Claim Adjustment Group Code
  - CASO2 = Claim Adjustment Reason Code
  - CAS03 = Monetary Amount

# Question #2 - CY2014 Certification Guidance

 How do plans new to the submission of encounter data navigate the certification process?

# Answer #2 - CY2014 Certification Guidance

- CMS has provided End-to-End Test Specifications for MAOs and other entities to use in order to achieve end-to-end certification.
- MAOs and other entities may reference the Encounter Data (ED) Testing link on the CSSC Operations website at:
  - http://www.csscoperations.com/internet/cssc3.nsf/docsCat/CS SC~CSSC%20Operations~Encounter%20Data~ED%20Testing?op en&expand=1&navmenu=Encounter^Data||.
- The staff at CSSC will provide assistance to new plans through the certification process.

### Question #3 – Error Codes 02240 and 02256

 If an MAO has submitted an Institutional inpatient encounter for a beneficiary enrolled in their plan on the "from" date of service whose coverage terminates prior to the "through" date of service, will that entire encounter be rejected?

### Answer #3 - Error Codes 02240 and 02256

 No, the EDS will not reject an encounter if the beneficiary's enrollment is active at the time of the service "from" date.

**Note:** A benefit period cannot end while a beneficiary is an inpatient of a hospital.

#### Question #4 - RAPS Transitioned to EDS

 Can you advise MAOs and other entities when RAPS will be completely transitioned to Encounter Data System?

#### Answer #4 - RAPS Transitioned to EDS

- CMS will continue to run both the EDS and RAPS for 2015, and will inform the plan community prior to transitioning exclusively to the EDS.
- As discussed in the 2015 Advance Notice and Announcement (link provided at the end of this presentation) in the sections titled "International Classification of Diseases-10 (ICD-10) Code Set and Diagnosis Data Sources for 2015 Risk Scores", we will be using diagnoses with 2014 dates of service from the EDS and RAPS that are acceptable for risk adjustment to calculate 2015 risk scores.

### **EDS Industry Updates**

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ED Materials / Information	Date
Encounter Data Newsletter	July 2014
EDS Companion Guides	July 2014
Encounter Data Webinar	August 2014

#### Resources

#### Resources

Resource	Resource Link
CEM/CEDI Technical Reporting Formats	http://www.cms.gov/MFFS5010D0/20 TechnicalDocu mentation.asp
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
Customer Support and Service Center (CSSC) Operations	http://www.csscoperations.com csscoperations@palmettogba.com
EDS Inbox	encounterdata@cms.hhs.gov
Technical Assistance Registration Service Center (TARSC)	http://www.tarsc.info/
X12 Version 5010 Standards	https://www.cms.gov/Regulations-and- Guidance/HIPAA-Administrative- Simplification/Versions5010andD0/index.html?redirect =/Versions5010andD0/
Washington Publishing Company	http://www.wpc-edi.com/content/view/817/1

### Closing Remarks