DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



# **CENTER FOR BENEFICIARY CHOICES**

**Date:** January 16, 2008

**To:** All Part D Plan Sponsors

**From:** Thomas Hutchinson

Director, Medicare Plan Payment Group

**Subject:** Prescription Drug Event (PDE) Service Provider ID Edit Resolution

In recent months there has been a significant decrease in PDEs rejected for Service Provider ID errors. This announcement explains problem-solving steps to resolve the remaining errors that remain due to Service Provider ID problems.

- 1. Effective October 23, 2007 CMS added 272 identifiers to the pharmacy master file used to edit PDE data. Those identifiers are posted on our Customer Service and Support Center (CSSC) Operations website. Plans that received 781 rejects before October 23, 2007 for these pharmacy identifiers should resubmit.
- 2. CMS uses the Pharmacy Database published by the National Council of Prescription Drug Programs (NCPDP) to build the pharmacy master file. CMS rejects standard format PDEs when a submitted National Provider Identifier (NPI) is not present on our editing table. There are several reasons why an NPI is not present on the table CMS uses.
  - a. Time lags: A plan may learn about an NPI before CMS adds the identifier to its pharmacy master file. Typically CMS file updates occur within three weeks after the number is issued. If CMS rejects a newly issued NPI, the plan should resubmit after three weeks have passed.
  - b. National Plan and Provider Enumeration System (NPPES) issued NPIs: Pharmacies can obtain an NPI either from NCPDP or from NPPES. Numbers issued by NPPES do not automatically transfer to NCPDP so

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- NCPDP learns about the NPPES-issued number only when the pharmacy informs them. As part of edit resolution, Part D plans should contact pharmacies to confirm that they have communicated the NPPES-issued number to NCPDP.
- c. Updated NPIs: CMS retains only the most recent NPI on its provider table. When NCPDP updates an NPI (normally due to an invalid crosswalk between NCPDP and NPI), CMS replaces the previous NPI with the current one. This is an infrequent situation that occurred during initial NPI implementation. Part D plans should contact pharmacies to confirm that both parties have the most current NPI crosswalk on file and resubmit if the NPI was out of date.
- 3. CMS has noted that some rejected NCPDP IDs (primarily from 2006 dates of service) have an invalid state prefix. The state prefix appears in the two left-most digits of the 7 digit NCPDP ID. Valid state codes are in the range 01 to 59. Prefixes outside this range are invalid. In the past some processors created pseudo NCPDP IDs with invalid state codes to provide additional pricing flexibility. Plans and their processors should research NCPDP IDs with invalid state prefixes, request a new NPI if necessary and re-submit with the corrected identifier

Please refer questions about this information to CSSC Operations available by telephone at 1-877-534-2772 or by email at csscoperations@palmettogba.com. Thank you.

+	+++++
NCPDP_PHF	RMCY_ID NPI_ID
+	+++++
0108743	1013087329
0109430	1235198730
0110142	
0111752	
0112235	
0118996	
0119049	
0119998	
0120460	1235163072
0124533	
0128719	
0130106	
0130815	
0131160	1740395938
0310475	
0310641	
0313798	1457393076
0314613	
0352500	1588693659
0402230	
0403030	
0420175	1063513786
0421014	
0421634	1710099700
0506343	1467546861
0507713	1235165010
0511572	1982751202
0532095	1215085196
0535558	1316993314
0558924	
0560830	
0566743	
0579865	1386799641
0600115	1861598377
0601129	1891723987
0617956	105 ((1010))
0704305	1376649186
0715930	1811097249
0717097	1659316099
0717631	1558398404

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0717667	1477598811
0717871	1255376646
0718013	1003851361
0718063	1124074745
0718227	1396771903
0719192	1578599767
0719320	1487680674
0902610	
1001673	
1002358	1225143258
1007168	
1016939	1538174131
1017359	
1020724	1992736672
1020748	
1020750	1396748091
1020762	1700808805
1020774	1184686685
1020786	
1022021	1477647881
1022449	1215063615
1023388	
1024075	1841356110
1032779	
1035143	1295832111
1072381	1831231737
1084831	1235179615
1088283	
1094159	
1098171	
1125005	
1150440	
1151327	
1410365	1467463968
1410377	
1422548	1629149893
1425873	1821192873
1428893	
1431129	1275626616
1444835	1528002375
1449467	
1462631	
1473521	

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1477404	1063573467
1500253	
1514101	
1522487	1679588586
1524784	1396818910
1532767	1518076066
1535270	1386659290
1610636	1780756577
1613036	1245214584
1618163	
1620257	
1621665	1285653923
1706665	
1710133	1437199239
1711250	
1804310	
1807861	
1815337	
1822825	
1828120	
1830101	
1913727	
1918208	
1924516	
1925734	
1926560	1114079464
1930052	1144349036
1932018	1861579732
2008123	
2103149	1366551715
2132506	1386687663
2237914	1639115280
2307052	1902882426
2320834	1902002 120
2338184	1710083803
2341915	1104841766
2341977	1720099237
2341991	1013932672
2344670	1013/32072
2351221	1932211885
2353718	1093897886
2354001	20,20,1000
2357413	1093730657
2337 113	10/3/3003/

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2358249	1720003387
2358895	1639194293
2359277	1548285109
2360826	1558376681
2364519	1619992278
2364521	1528083185
2366094	
2367868	1235144841
2400442	1346334745
2403486	1366657033
2403979	1174661169
2421903	
2422917	
2423387	
2427587	1265574008
2510382	1467561951
2516081	
2586292	1861564486
2586331	
2601703	
2811683	
2814033	
2816760	1295878965
3108760	
3114559	
3119256	
3123988	1083752216
3133674	1710996004
3137040	1750313649
3138080	1568494458
3138256	1477585362
3138307	1104851146
3138484	1386676278
3140895	
3145326	1710919667
3145934	1629000575
3146126	
3192173	1538191481
3193012	1447282397
3203685	
3205021	
3205451	
3210565	1932219607

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3210577	1841392073
3210591	1720198492
3210818	1366552036
3211050	1902916687
3211202	1518062926
3307774	1700861671
3313804	1417082538
3318145	1225060171
3324732	
3338490	
3349025	1831130269
3363099	1417989534
3380146	
3381237	1144238759
3388685	1104965631
3405671	1184711020
3405758	1174620017
3408413	
3411321	
3413488	
3414808	
3421586	1386742260
3432123	
3432250	
3438199	
3438430	
3439292	1104919398
3439468	
3441641	
3606324	1205944667
3675569	
3708433	
3709093	1760532014
3710008	1891831400
3717622	1205930039
3718674	1982641312
3721950	1821037201
3723550	1851338511
3804716	1700972759
3813121	1083657878
3813563	
3842451	1285776047
3921916	

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3923124	
3934646	
3936587	1659461770
3939711	1376664755
3952846	
4021464	
4106351	1568418564
4203624	
4208597	
4222737	
4223563	1386737484
4301278	
4301420	
4303979	1407844392
4304464	
4413516	
4421284	1992898357
4423834	1447343801
4426145	1265525620
4427969	
4432960	1891888251
4433809	1174568604
4434229	
4435423	
4511158	1740227206
4525210	
4528230	1518005123
4528482	
4529218	1609883529
4531592	
4535235	1619199767
4540046	1033151485
4567953	1235241142
4569731	1710021019
4572904	1225022197
4573778	1205904299
4576887	
4589517	
4590231	
4591550	1730276932
4593530	
4804147	
4821749	1093824393

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4901864	
4902296	1699818757
4904199	1427190776
4920585	
4926258	1558304816
5112393	1376615575
5114436	1902993116
5124932	
5201900	1073618385
5300354	
5619602	1295779544
5622039	1780629998
5623310	1033251798
5623536	1184765166
5623598	1871635623
5625023	
5627382	1730385949

NUMBER OF ROWS SELECTED 272