# Risk Adjustment User Group



#### Meeting Date: June 17, 2009

Meeting Time: 1:30 p.m. - 2:30 p.m. EST

(Participants should reference the PowerPoint slides when reviewing the notes from the User Group Session.)

### Topics:

### **Payment Process**

#### **Payment Research**

CMS transitioned to a new email address (<u>analyst@askriskadjustment.com</u>) to receive payment related questions from plans. As a result, the response rate prior to the transition increased from 38% resolved to:

- 77% resolved in March
- 67% resolved in April
- 57% resolved in May

Questions that are more complex require additional research and may extend the response time. Plans should direct all Risk Adjustment Data Validation (RADV) questions to Ann Marshall at Ann.Marshall@cms.hhs.gov.

### **Question Clarification**

CMS addressed a question in the May UG session that requires some clarification.

*Question*: If a member joins a MA Organization (Plan A) on August 1, 2007, can "Plan A" submit dates of service from January 2007 through July 2007, or only dates of service after August 1, 2007.

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*Answer*. Plans may only submit data for beneficiaries enrolled in their plan on the DOS. If a beneficiary is not enrolled in the plan on the DOS included in the diagnosis cluster, the plan will receive a 408 and/or 409 error code on the RAPS reports.

Submit all RADV questions to <u>Ann.Marshall@cms.hhs.gov</u> Submit all payment related questions to <u>analyst@askriskadjustment.com</u>

### **Data Validation**

### 2007 Data Validation Updates

- Please refer to May UG notes for information on the following samples:
  - o Pilot
  - o Targeted
  - o Random
- CMS conducts the National Sample to meet the requirements for Part C payment error reporting. CMS received and reviewed 3,500 medical records and has now begun the process of analyzing the findings of the medical records reviewed.

### **Operations Update**

#### **Frequently Asked Questions**

Individuals may access the 2008 Risk Adjustment Technical Assistance training material on the CSSC Operations website at www.csscoperations.com





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Plans experiencing difficulties submitting RAPS data should access the system status page on the CSSC website at <u>www.csscoperations.com</u> to view **notification message(s)**.

### Reports

CSSC sends RAPS reports to the submitter that is listed on the submitter application. Plans may request CSSC to restore reports, but the reports will only go back to the submitter listed on the data mailbox. If you have a third party submitter, please contact them to let them know you are having a report(s) restored so they will know it is coming to their mailbox or dataset. Some third party submitters submit RAPS data for several different plans and your data will need to be extracted from the report(s).

#### **CSSC** Closing

CSSC will close in observation of Independence Day, Friday July 3, 2009. However, the Front-End Risk Adjustment System (FERAS) will be available for Risk Adjustment Processing System (RAPS) submissions during this period.

#### **Test Environment**

CMS added a new edit to the system for plans submitting large files to the FERAS test environment. The new edit will enforce the limit of 3,000 CCC records in an individual file submitted into the test environment. FERAS will reject files with greater than 3,000 CCC records, and the rejected file will return an edit of 1666-Test file cannot exceed 3,000 records. Organizations with continued non-compliance in submitting individual files exceeding 3,000 records in the test environment, without permission, may face disciplinary actions by CMS, which may include their ability to submit data.

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**Technical Assistance Update** 

Next User Group meeting is scheduled for Wednesday, July 15, 2009, at 1:30 p.m. EST.



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