

2009

## Risk Adjustment User Group



April 2009  
Meeting Notes

**Meeting Date:** April 15, 2009

**Meeting Time:** 1:30 p.m. – 2:30 p.m. EST

*(Participants should reference the PowerPoint slides when reviewing the notes from the User Group Session.)*

### Topics:

#### User Group Process

Plans can access the 2008 Q&As and notes on the [www.CSSCoperations.com](http://www.CSSCoperations.com) by clicking the “User Group Information” link on the website. CMS will post the January through March 2009 Q&As and notes on the Customer Service Support Center (CSSC) website in the month of May.

#### Payment Process

CMS has transitioned to the new email address, [analyst@askriskadjustment.com](mailto:analyst@askriskadjustment.com), to receive payment related questions from plans. Because of the new process, the response rate has increased from 38% resolved from the previous email address to 60% resolved in February and 73% resolved in March from the new transitioned email address.

Plans may experience longer response times for more complex questions submitted that require additional research.

*Where can plans locate the coefficients for the CMS-HCC Dialysis, Community and Institutional payment years 2008 and 2009?*

Plans may access the CMS website at

[http://www.cms.hhs.gov/MedicareAdvTgSpecRateStats/01\\_Overview.asp#TopOfPage](http://www.cms.hhs.gov/MedicareAdvTgSpecRateStats/01_Overview.asp#TopOfPage).

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*What does the risk score mean on the Model Output Report (MOR)?*

CMS does not report the risk score on the MOR. The MOR displays the HCCs used to calculate the risk score. The report lists beneficiaries' Health Insurance Claim Number (HICN), Name and Date of Birth. The MOR will report the HCCs, interactions and hierarchy. In the case of hierarchies, CMS reports the most severe HCC. For example, if a beneficiary triggered an HCC17 and HCC19 only the HCC17, CMS will display the HCC17 on the MOR since it is the most severe in the hierarchy.

To download the 2010 Announcement and Advanced notice access

<http://www.cms.hhs.gov/MedicareAdvtgSpecRateStats/AD/list.asp#TopOfPage>

### Data Validation

#### 2007 Data Validation

The Risk Adjustment Data Validation (RADV) for payment year 2007 is a medical record review of diagnoses for data collection for contract year 2006.

#### 2007 Data Validation Updates

- Pilot Sample – CMS is in process of conducting analysis on pilot project finalizing HCC determinations and payment error estimates for plans participating in sample.

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- Targeted Sample – No change in status, please refer to the March 2009 UG notes
- Random Sample – No change in status, please refer to the March 2009 UG notes.
- National Sampling – CMS notified plans in the national sample in December 2008. The medical review submission deadline was February 27, 2009. Following the close of the medical review submission deadline, CMS sent tracking reports to plans in the national sample. The tracking reports lists items received and status of coversheets. CMS has not received responses from contracts indicating discrepancies with tracking report. If plans identify discrepancies, report the discrepancy to CMS.

### RADV Questions

CMS is streamlining the process of responding to RADV questions and is requesting plans to submit all RADV questions to [Ann.Marshall@cms.hhs.gov](mailto:Ann.Marshall@cms.hhs.gov). Plans submitting RADV questions to other email boxes may result in a delayed response.

### Operations Update

Plans submitting risk adjustment data receive various Risk Adjustment reports. Refer to April 2009 slides for the specific reports and the associated descriptions.

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### 2008 Participant Guide Update

CMS will post the 2008 Participant Guide to the **CSSC Operations website**, [www.csscoperations.com](http://www.csscoperations.com), during the month of May 2009. The 2008 Participant Guide includes updated documentation on relevant and required HCCs.

### Technical Assistance Update

Next User Group meeting scheduled: Wednesday, May 20, 2009, at 1:30p.m. EST.

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